



Member Handbook and Bylaws



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Welcome to Grayson-Collin Electric Cooperative, Inc.

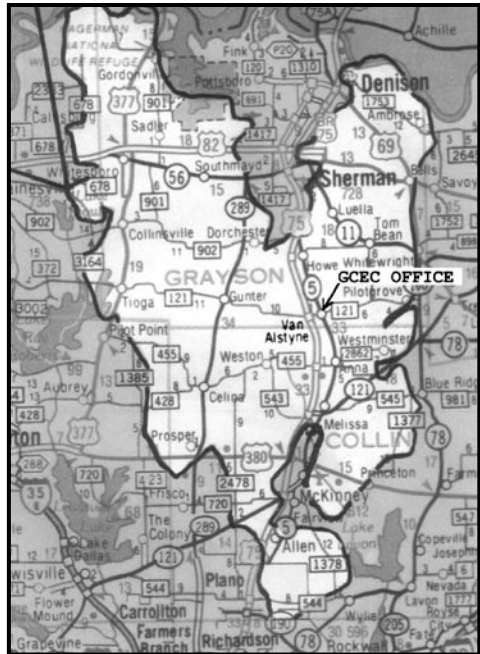
Welcome to Grayson-Collin Electric Cooperative, Inc. - your cooperative. You are now a Member/Owner of Grayson-Collin Electric Cooperative, Inc., a rural electric cooperative. Upon applying for a Membership and paying your Membership Dues, you have actually invested in this organization. We encourage you to read the remainder of this handbook to become more familiar with the policies of your Cooperative. We believe that you will find many interesting points that will help you and your Cooperative in the future.

Profile of GCEC

Grayson-Collin Electric Cooperative, Inc. is a consumer owned corporation engaged in the distribution and sale of electric energy. The Cooperative serves primarily residential members located mostly in rural areas of the north central Texas counties of Grayson and Collin; as well as, limited areas in the counties of Cooke, Fannin and Denton. With the northward growth of the Dallas/Ft Worth Metroplex, we are quickly becoming less rural, with more commercial members, in many parts of this services area. The service area consists of alternating woodlands and prairies of the Texas Cross Timbers; as well as, a strip of rich and fertile agricultural land in the Blacklands of north central Texas. Oil production and related industries, agribusiness and other commercial companies are located throughout the service area.

While the Cooperative service area has historically been rural in nature, the growth of the Dallas/Fort Worth Metroplex has spread northward. Many areas that were once farms and ranches have been developed and annexed into the surrounding municipalities.

Whether rural or suburban, residential or commercial - the Cooperative goal of providing the very best possible service at the very least possible cost has not changed since 1937 because we are owned by those we serve. All policies are created and implemented with these very important key factors.



Service Area Map of Grayson-Collin Electric Cooperative, Inc.

What is Grayson-Collin Electric Cooperative?

Grayson-Collin Electric Cooperative, Inc. is an electric distribution cooperative that is owned and controlled by its Members. It is chartered under Article 1528b, the Electric Cooperative Corporation Act of the State of Texas. There are sixty seven (67) other electric cooperatives in Texas chartered under Article 1528b. Your Cooperative is a private enterprise business because neither the general public, nor the government owns it. The people and businesses who use the services own it as Members. This includes you!

Grayson-Collin Electric Cooperative, Inc. is headquartered in Van Alstyne, Texas, which is located in the center of the service area. The Cooperative serves approximately 30,000 meters and operates over 3,200 miles of distribution power line in five counties: Collin, Cooke, Denton, Fannin and Grayson.

As a cooperative, Grayson-Collin Electric Cooperative, Inc. operates on a non-profit basis. All revenues over and above the cost of doing business in any fiscal year are credited to the Member/Owners under a plan called Capital Credit. Although the Cooperative is a non-profit organization, it still pays taxes on all facilities it operates and maintains throughout the service area.

Grayson-Collin Electric Cooperative, Inc. and four other electric cooperatives are Member/Owners of Rayburn Country Electric Cooperative, Inc., which is headquartered in Rockwall, Texas. Rayburn Country Electric Cooperative is designed to help the member cooperatives obtain the most reliable and economical electric power to deliver to the end users. Like most electric cooperatives in Texas, Grayson-Collin Electric Cooperative, Inc. is also a Member/Owner of Texas Electric Cooperatives in Austin, Texas. We are also a Member/Owner of the National Rural Electric Cooperative Association, the National Rural Telecommunications Cooperative and the National Rural Utilities Cooperative Finance Corporation, all located in or near the Washington, DC area. Our affiliations with these organizations are designed to provide additional administrative services on a regional, state and national level.

Objectives of GCEC

Our main objective at Grayson-Collin Electric Cooperative, Inc. is to provide our Members with the very best possible service at the very least possible cost. Following is a list of key goals that allow us to meet this objective.

1. To provide dependable, adequate, low cost electric service to all Member/Owners within the service area.
2. To render such service at the lowest cost, consistent with sound economy and good management.
3. To fulfill its obligation as a responsible business organization in furthering rural development in the communities it serves.
4. To cooperate fully with other related organizations in the development of the rural area of Texas.

Principles of Electric Cooperatives

Grayson-Collin Electric Cooperative, Inc. and all member owned cooperatives are based on seven basic principles:

Voluntary and Open Membership— Cooperatives are voluntary organizations, open to all persons able to use their services and willing to accept the responsibilities of membership, without gender, social, racial, political, or religious discrimination.

Democratic Member Control— Cooperatives are democratic organizations controlled by their members, who actively participate in setting policies and making decisions. The elected representatives are accountable to the membership. In primary cooperatives, members have equal voting rights (one member, one vote) and cooperatives at other levels are organized in a democratic manner.

Members' Economic Participation— Members contribute equitably to, and democratically control, the capital of their cooperative. At least part of that capital is usually the common property of the cooperative. Members usually receive limited compensation, if any, on capital subscribed as a condition of membership. Members allocate surpluses for any or all of the following purposes: developing the cooperative, possibly by setting up reserves, part of which at least would be indivisible; benefiting members in proportion to their transactions with the cooperative; and supporting other activities approved by the membership.

Autonomy and Independence— Cooperatives are autonomous, self-help organizations controlled by their members. If they enter into agreements with other organizations, including governments, or raise capital from external sources, they do so on terms that ensure democratic control by their members and maintain their cooperative autonomy.

Education, Training, and Information— Cooperatives provide education and training for their members, elected representatives, managers, and employees so they can contribute effectively to the development of their cooperatives. They inform the general public, particularly young people and opinion leaders, about the nature and benefits of cooperation.

Cooperation Among Cooperatives— Cooperatives serve their members most effectively and strengthen the cooperative movement by working together through local, national, regional, and international structures.

Concern for Community— While focusing on member needs, cooperatives work for the sustainable development of their communities through policies accepted by their members.

Who Controls GCEC?

Control of Grayson-Collin Electric Cooperative, Inc. is exercised through the Board of Directors. As a Member/Owner of the Cooperative, you elect these Directors at your Annual Meeting. The process is truly democratic – every Member/Owner of Grayson-Collin Electric Cooperative, Inc. is entitled to one vote, regardless of the amount of electric service used. This is commonly referred to as the “One Member – One Vote” democratic philosophy. The Board establishes the basic business policies in the same manner as would any Board of Directors of any corporation. Administrative and Personnel policies are set within the framework of the Bylaws of the Cooperative. The Board of Directors employs a General Manager/Chief Executive Officer, who is responsible to them for all operational details. The GM/CEO fulfills this responsibility by recruiting, hiring and managing the most talented, best qualified employees available.

Your Directors receive no salary. The Bylaws require that they be active residential Members of Grayson-Collin Electric Cooperative, Inc., which means that they live within the service area and receive the same electric service as all other Members. They pay the same rate for their electric service and any related services that are offered by the Cooperative. The Board of Directors is comprised of five (5) elected Members, who are elected to serve three year terms. At the Annual Meeting of the Members, one year, one Director is elected to a three year term. During the next two years, two Directors are elected to serve three year terms.

Board of Directors of Grayson-Collin Electric Cooperative, Inc.

Charles Rice is the Grayson-Collin Electric Cooperative President. He lives in the Gunter area and represents District 3. Charles and his wife, Margo, have lived in the Gunter/Van Alstyne area for over 25 years. They have one son, Millard, who is married to Cynthia, and they have one daughter. Charles was raised in Collin County near Plano. After earning a degree in Agricultural Engineering from Texas A&M University in 1958, he returned to continue a lifelong occupation of farming and raising livestock. Charles has always been an active member of the community. He has participated in a variety of community organizations, serving as a Board member on many. Some of these organizations are the Van Alstyne Area Chamber of Commerce, a rural water system, and the Agriculture Stabilization and Conservation Board; as well as, many others. Currently, he is a Board member of the Texas Star Bank.



Mark Brown is the Grayson-Collin Electric Cooperative Vice-President. He lives in the west Sherman area and represents District 2. Since graduating from Oklahoma State University with a degree in Agriculture Education in 1963, he has been an agribusinessman in the Sherman area. He has been married to Emma Lee since 1967. They have two daughters and sons in law. Heather and Rob Helm live in Frisco. Holley



and Jake Murphy live in Arcadia, Florida. The Browns enjoy spending time with their grandchildren every chance they get. Mark is a Deacon at the First Baptist Church in Denison. When time permits, he enjoys flying and water skiing as hobbies.

Steve Robinson is the Grayson-Collin Electric Cooperative Secretary/Treasurer. He lives in the Celina area and represents District 4. Steve has lived in the Celina area all of his life. After graduating from Texas A&M University in 1973 with a Bachelor of Science Degree in Agricultural Engineering, Steve served as a pilot in the United States Air Force. Following his Air Force service, he returned to Celina to raise a family. He and his wife, Jackie, have two sons and a daughter. Their oldest, Chad, married Shelley in 2001. They have two children. Steve and Jackie attend Rhea's Mill Baptist Church, where Steve is a Deacon. When not busy on the family farm, Steve enjoys a variety of activities. He is actively involved in the Boy Scouts of America. He supports the award winning Celina Bobcats. He enjoys backpacking in the Rocky Mountains, and Steve still holds an active pilot's license that allows him to relax in the open skies. His proudest moments have come from being a father. Two of his children have graduated from Texas A&M University, where his oldest son, Chad, followed in dad's footsteps as a member of the famous Corps of Cadets. Daughter, Leigh Ann, has earned a Master's Degree in Speech Pathology. Kyle helps on the family farm.



Ray Houston is a Grayson-Collin Electric Cooperative Director. He lives in the Bells area and represents District 1. He is a life long resident of Grayson County, having lived in Bells, Howe and Sherman. Ray currently resides near Bells at Heritage Hills Farms. His family was recently awarded a Family Land Heritage Certificate by the Texas Department of Agriculture for continuous operation of a farming operation for 150 years. Ray brings a lot of sound business knowledge to the Cooperative. In a 24 year banking career, he has worked at several local banks. In addition to his banking background, Ray worked as an organizer and partner of Southwest Auction in Howe for ten years. His last ten years of work experience was as the City Administrator of the City of Howe, from where he retired in 2000. Ray has been married to Shirley for over forty years. They have three daughters, Cynthia Schneider, Donna Crook and Jania Schneider; as well as seven grandchildren, all living near Howe. In addition to work and operations at Heritage Hill Farms, Ray is also active in a variety of other activities. He is an active member of the Antioch Baptist Church, a Board member of the Choctaw Water Shed District, and a twenty year member of the Grayson County Sheriff's Posse. Ray served one term as the Mayor of Howe and two terms as President of the Howe Chamber of Commerce. Recently Ray became involved with Heart Menders, a group of volunteers who assist heart patients and their families at TMC in Denison.



Paul Kirkland is a Grayson Collin Electric Cooperative Director. He lives in the Lucas area and represents District 5. Paul and his wife, Tammie, have three children: Amber, who attends Texas Tech, Lauren, who is in High School and Will, who is in the 6th grade. Paul grew up in Van Alstyne, where he graduated from High School in 1979 before attending East Texas State University, where he was a member of the Alpha Gamma Rho Fraternity. Currently, he is the General Manager of Kirkland Sales, Inc., a converter of foam and plastics for various industries. He is currently a licensed helicopter pilot and irrigation installer. He enjoys spending time with his family, working with his bird dogs, hunting and flying.



Annual Meeting of the Members of GCEC

The Bylaws of Grayson-Collin Electric Cooperative, Inc. designate the third Monday of July as the date of the Annual Meeting of the Members. The purpose of the Annual Meeting is for the election of Directors, acting upon the reports covering operations of the Cooperative for the previous fiscal year and transacting any other business as may come before the meeting. As a Member of Grayson-Collin Electric Cooperative, Inc., you are entitled to one vote at your Annual Meeting.

The Annual Meeting of the Members is your chance to be active in the Cooperative. We find it to be both educational and entertaining for the entire family. Here are just a few pictures of members, employees, directors, guests and families enjoying past Annual Meetings. We hope to see you there, soon.

Annual Festivities...





Policies and General Information for GCEC

A. General Information: This handbook has been carefully designed as an aid to our Members. We have attempted to be concise and accurate with all included information. While the Member Handbook is filled with vital information, it is not intended to be a reproduction of the Tariffs for Electric Service, filed and approved by the Board of Directors of Grayson-Collin Electric Cooperative, Inc. For more detailed information, please contact one of our friendly Member/Customer Service Representatives at 903-482-7100.

In the 1999 session, the Texas Legislature passed a landmark bill deregulating the electric industry in the State of Texas. As of September 1, 1999, electric cooperatives no longer fall under regulation by the Public Utility Commission of Texas for many policy making duties; however, Grayson-Collin Electric Cooperative, Inc. has elected to continue operations with many of the Substantive Rules and Regulations of the Public Utility Commission of Texas becoming Cooperative policy.

We reserve the right to make policy changes without notice, when such change becomes necessary.

B. Membership: Electric service can only be rendered to members of Grayson-Collin Electric Cooperative, Inc. An Application for Membership and a Membership Fee are required. All Applications for Membership must be approved by the Board of Directors. Memberships are non-transferable. The Board of Directors can cancel a Membership when such Member has violated or refused to comply with the Bylaws, Articles of Incorporation and/or policies established by the Board of Directors of Grayson-Collin Electric Cooperative, Inc.

Grayson-Collin Electric Cooperative, Inc. will hold an Application for Membership and the related Service Work Order for six (6) months from the date of the application and request for service. If the applicant for membership has not fulfilled all requirements necessary to establish service within that six (6) month time frame, the Application for Membership and Service Work Order will be voided, and the Membership Fee will be refunded. The Cooperative will handle subsequent Applications for Membership and service request as if they are new to the system.

New Members of Grayson-Collin Electric Cooperative, Inc. are subject to a \$20.00 Membership Fee; as well as, a deposit, an Account Establishment Fee and/or an Account Transfer Fee. The request for service will determine the actual fees, which may also include a Contribution in Aid of Construction for any new power lines being requested.

C. Legal Easement: Each Member of Grayson-Collin Electric Cooperative, Inc. is expected to execute and deliver a legal easement to the Cooperative to construct and maintain electric lines on his property. The easement allows the Cooperative personnel access onto your property for various reasons, such as meter reading, line inspection, maintenance, Right Of Way trimming and/or clearing, etc. A new line extension will not be constructed without a complete easement that can be recorded in the Real Property Records of the County of the meter location.

D. Equipment and Responsibility: Grayson-Collin Electric Cooperative, Inc. furnishes one permanent meter base and meter for permanent residential applications only. The Member of the Cooperative furnishes the meter loop. Meter loop specifications are located within this Member Handbook. We ask that you please remember that the Cooperative responsibility ends at the meter loop. Grayson-Collin Electric Cooperative, Inc. does not allow Members to install meter loops on poles owned and maintained by the Cooperative. While this was practice for many previous years, this policy/practice has changed. A new line extension will not be constructed without a properly wired meter loop that meets all national, state and local electric codes.

E. Electric Meter: The meter at your service location is a highly calibrated and highly accurate device. Very few commodities are as accurately measured as your electric service. Even with this accuracy, the tendency is for a meter to measure less than actual usage. (This means the meter will run slowly rather than fast.) In this event, the inaccuracy is normally caused by fine dirt and moisture that may get inside the meter. Grayson-Collin Electric Cooperative, Inc. tries to insure accuracy for your benefit, and ours, through a regular maintenance program. An independent, highly specialized repair service is utilized by the Cooperative to administer the maintenance program.

F. Security Lighting: Security lights are available for rental from Grayson-Collin Electric Cooperative, Inc. A contract, which states that the Member will pay the monthly rental for at least one year, must be executed prior to the Cooperative installing the security light. This One Year Rental Agreement is applicable to a security light installed on an existing Cooperative utility pole. If the Cooperative must set a new utility pole(s) for the installation of a security light, there is a charge for setting each new pole needed for the installation. This fee is set from time to time by the Board of Directors and is subject to change. Please call the Cooperative office at 903-482-7100 to obtain current pricing. When a new pole must be set for the installation of a security light, the Member must execute a Two Year Security Light Rental Agreement. If a tenant of rental property wishes to rent a security light from the Cooperative, the property owner must co-sign the Security Light Rental Agreement.

G. Electric Secondary Service: Grayson-Collin Electric Cooperative, Inc. provides the “electric service” or facilities to carry secondary voltage to the meter loop. For many years, overhead service was the norm; however, in recent years underground service has become the choice.

The Cooperative will run underground services. An underground service must not exceed 175 feet in length on the ground (from the transformer pole to the meter loop). The Member is responsible for providing an open trench. The trench must be at least three feet (3') deep and six inches (6") wide. The Cooperative will visually inspect the trench and meter loop to insure proper installation prior to scheduling construction. The Member is responsible for notifying the Cooperative when the trench and meter loop are ready for inspection and installation of the underground service wire.

There is no cost for electric service to a permanent residence, either underground or overhead; however, the Member must pay a Contribution in Aid of Construction if the structure is a non-permanent residence. Examples of non-permanent residences are barns, shops, well, cabins, businesses, schools, etc. A Member is considered able to occupy only one permanent residence at a time. A mobile or modular home is

considered a permanent residence when occupied by the Member full-time. Adding a living quarters to a barn, shop, etc. does not constitute a permanent residence. If the Member claims to live in the barn, shop, etc. as a permanent residence, then the electric service will be installed at no cost to the Member; however, a Member is entitled to one, and only one, electric service at no cost.

H. Contribution In Aid Of Construction: Grayson-Collin Electric Cooperative, Inc. will extend its primary overhead distribution line for new service locations. For a permanent residential service location, the Member will be required to pay, in advance of construction, 75% of the total cost of the construction of the new line extension after an allowance for a portion of the cost. This allowance is set by the Board of Directors from time to time and is subject to change. Members and/or Applicants for Membership are advised to call the Cooperative at 903-482-7100 to confirm the actual allowance amount.

Grayson-Collin Electric Cooperative, Inc. will extend its primary underground distribution line for new service locations. For a permanent residential service location, the Member will be required to pay, in advance of construction, 75% of the total cost of construction of the new line extension after an allowance for a portion of the cost. This allowance is set by the Board of Directors from time to time and is subject to change. Members and/or Applicants for Membership are advised to call the Cooperative at 903-482-7100 to confirm the actual allowance amount.

Construction costs shall be based on the Cooperative's adjusted unit cost of construction for the most recent calendar year. Typically, underground construction is much more costly than overhead construction. A Cooperative Member is considered capable of occupying one, and only one, permanent residence. A Member is only allowed one allowance for the cost of construction.

Grayson-Collin Electric Cooperative, Inc. will extend its primary distribution line for all non-permanent residential service locations. The Member will be required to pay, in advance of construction, 100% of all construction costs. There is no allowance for the cost of construction to a non-permanent residential service location. Examples of non-permanent service locations are barns, shops, wells, garages and locations considered commercial in nature.

Grayson-Collin Electric Cooperative, Inc. will extend its primary distribution line for a residential or commercial land development/subdivision. The cost of this construction is based on the nature of the development. The developer must contact the Cooperative at 903-482-7100 for additional information.

We ask that you understand that construction costs are very liquid and there are a variety of factors that influence the cost of power line material used by the Cooperative. Additionally, there are very seldom two construction jobs that are exactly the same. The terrain of the location often plays a major role in determining the construction methods, location on the property and the cost of construction. We are unable to quote a cost of construction over the phone or even at the initial meeting between Cooperative Representatives and the Member. All cost estimates will be furnished a few days after the initial meeting for staking the position of power poles or underground facilities.

Meter Tampering: Meter tampering is illegal and very costly to Grayson-Collin Electric Cooperative, Inc. and its Members. Since Members are the owners of the Cooperative, meter tampering is actually stealing from you. We encourage all Members to report anyone they suspect of tampering with the electric meter or any electrical equipment belonging to the Cooperative. Reports can be made to the Cooperative at 903-482-7100. Meter tampering, in any form, that results in the theft of electricity is a crime under Texas law. It is not only a very serious legal offense, but it is also extremely dangerous. If Grayson-Collin Electric Cooperative, Inc. discovers that a meter or other electrical equipment has been tampered with or damaged, the Cooperative will assess a charge and bill the Member of record for repair and/or replacement of the equipment. In most cases, the Cooperative also alerts the proper legal authorities. This tampering charge is set by the Board of Directors and is subject to change.

J. Locating Underground Facilities: Before doing any excavating (pools, fences, shrubs, trees, etc.) Texas law requires property owners and/or contractors to notify all utility companies. For more efficient service, Grayson-Collin Electric Cooperative, Inc. has joined the Texas Excavation Safety Service, commonly known as “Dig TESS.” Please call 1-800-DIGTESS (1-800-344-8377) to request a locate of all underground utilities at least 48 hours prior to beginning any excavating. Dig TESS will then notify the Cooperative and all potential owners of underground utilities of when and where the excavation will occur. This will avoid a potentially very dangerous situation, and it will help prevent a very long disruption of service. If locates of underground utilities are not requested in accordance with State Law, and underground utilities are damaged during excavation, the Member of record will be charged for the full cost of all repairs, including labor and material.

K. Electric Meter Readings: Grayson-Collin Electric Cooperative, Inc reads its meters via two methods. *1. Meter Readers* – The Cooperative utilizes both employees and contractors to read electric meters. *2. Automated Meter Reading* – The Cooperative utilizes electronic reporting devices to read the electric meter and send data along power lines to the Cooperative substation. These meter readings are then downloaded from the Cooperative substation to a computer server at the office, where they are analyzed and used to calculate your monthly statements.

L. Access to Property: Grayson-Collin Electric Cooperative, Inc. reserves the right to access Member’s property as needed for maintenance, repair, monitoring of equipment and restoration of electric service in the event of a power outage. In accordance with the Bylaws and Policies of the Cooperative, a Member grants the rights of ingress and egress for access onto their property when they apply for membership in the Cooperative. An applicant for electric service and membership in the Cooperative accepts these terms upon receipt of electric service provided by the Cooperative.

M. Paying Your Bill: A Member may choose between a variety of methods for the payment of bills.

1. US Mail - For your convenience, an envelope is provided for paying your electric bill via US Mail.

2. In Person - You may also pay your electric bill in person at the Cooperative office. Normal office hours are Monday through Friday, 8:00 AM until 5:00 PM. In the event that you cannot come during normal office hours, there are two night deposit boxes

at the office located at 902 North Waco Street, Van Alstyne, Texas. One of the night deposit boxes is located at the south end of the building, near the drive through window and flag poles. The second night deposit box is located inside the north lobby.

3. Local Banks - You may choose to pay your electric bill at one of the following banks:

Independent Bank – Anna on Highway 5 in downtown Anna

First National Bank of Bells – on Highway 82, just east of Bells

Independent Bank – Celina at 142 North Ohio Drive, Celina

Independent Bank – Howe at 100 South Denny, Howe

Wilson Creek Banking Center – a branch of Texas Star Bank, at 2800 Virginia Parkway, McKinney

American Bank of Texas – at 2011 Texoma Parkway, Sherman

First National Bank of Tom Bean – at 109 South Britton, Tom Bean

Security National Bank – at 139 East Main, Whitesboro

Please remember – When paying your electric bill at any of the participating banks listed above, allow five (5) business days before your payment will be received via US Mail and processed at our Van Alstyne office.

4. Automatic Draft - You may choose to have your electric bill automatically drafted from your checking account or debited to a credit or debit/check card. To utilize this service, you must complete the appropriate authorization form. These forms are readily available at your request. The exact amount of your bill will be drawn from your account, and a copy of your statement is forwarded to you for your records.

5. Credit Cards - For your convenience, the Cooperative accepts American Express, MasterCard, Visa and Discover as methods of payment of your electric bills. You may call the office to pay via a credit card over the phone, or you can complete the payment instructions on the statement stub and return it in the enclosed envelope.

6. On-Line Via the Internet - You may also elect to pay your electric bill on-line. If you choose to use the service offered by Grayson-Collin Electric Cooperative, Inc., please request a username and password. You can then log onto our website at www.grayson-collin.coop and follow the instructions to pay via a service we call “e-bill.” There is no fee for this service. Some Members have chosen to pay on-line via other providers. Please note that many of these “on-line” payment providers simply write a check for your payment and mail it to the Cooperative. If you choose this form of payment, please allow an additional ten (10) business days to have your payment processed by the on-line processing company, mailed via US Mail and processed at the Cooperative office in Van Alstyne, Texas.

Grayson-Collin Electric Cooperative, Inc. bills its Members for electric service monthly. There are currently twelve (12) billing cycles. Your location determines the cycle in which you are billed. Payments for electric service are due sixteen (16) days after the bill is calculated and mailed via US Mail. If payment is not received at the Cooperative office by the end of business on the sixteenth (16th) day, the account is subject to a five percent (5%) penalty. The Cooperative then mails a “Friendly Reminder Notice” to any Member who has not paid the balance of the account in full by the due date as described above. This Reminder Notice allows the Member to make payment on the account within ten (10) days. Any account balance not paid within this ten (10) day

reminder period is subject to collection or disconnection of service for non-payment. In the event that the Cooperative must go to a Member's location for collection or disconnection, the account is subject to a fee for this service trip. This fee is set from time to time by the Board of Directors, and it is subject to change. An additional fee is required to restore service following a disconnection for non-payment, if service is restored after the normal business hours of Monday through Friday, 8:00 AM to 5:00 PM. Service will not be restored on Saturday, Sunday or Recognized Holiday to an account that has been disconnected for non-payment.

Rates For Electric Service

Kwh = kilowatt hour

Kw = kilowatt

Residential Monthly Summer Rate (May – October)

Customer Charge - \$18.00/meter

Energy Charge - \$.1025/kwh

Minimum Billing - \$23.00/Meter

Monthly Winter Rate (November – April)

Customer Charge - \$18.00/meter

Energy Charge – First 1,000 kWh - \$.1025/kwh

Energy Charge – Over 1,000 kWh - \$.0925/kwh

Minimum Billing - \$23.00/meter

Commercial (Less than 50kW Demand per month)

Customer Charge - \$35.00/meter

Demand Charge – First 10 kW – No Charge

Demand Charge – Over 10 kW - \$6.00/kw

Energy Charge - \$.085500/kwh

Large Power (50 kW Demand or greater per month)

Customer Charge - \$120.00/meter

Demand Charge - \$10.00/kw

Energy Charge - \$.05600/kwh

Security Lighting – There are numerous options for various applications of security and street lighting. Please call our office at 903-482-7100 for additional details about installation costs and monthly charges.

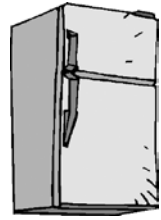
All rates are subject to change with approval by the Board of Directors.

Easy Tips For Managing Home Energy Use

Heating and Cooling - Heating and cooling are your biggest energy users. To get the most out of your system, clean your air filters regularly. You also need to dust the vents and do not block them with furniture or drapes. Every few years, have a professional check your system to insure your savings and comfort.



Major Appliances - When buying a major appliance, shop for energy efficiency. For example, some new electric water heaters are much more efficient than those found in homes just a few short years ago. Consumer information on energy efficiency is included on the label for most major appliances.



Windows - Please be window wise. It is good to shade your windows from the summer sun. But, during the winter days, let the sun come in and help heat your home. You should also close the window treatments at night to keep the warmth in the home. Glass is a very poor insulator for heat and cold, so do all you can to help.

Air Leaks - Air leaks are problematic, especially as your home ages. It is hard to keep any home airtight. An eighth inch crack or gap around a door lets in as much air as a hole the size of a basketball. Install weather stripping and plug air leaks for savings and comfort year round. About one tenth of all air leaks pass through electrical switch and outlet openings behind the plates on uninsulated walls. Inexpensive foam gaskets that fit behind the switch and outlet plates pay back fast.



Thermostat - An automatic programmable thermostat usually pays for itself in about a year. Air Conditioners are designed to run most economically when the thermostat is set at 78 degrees, and heating systems are designed to run most economically when set at 68 degrees. Each setting difference of two degrees can add or reduce heating and cooling costs by as much as 10%.



Ceiling Fans - Ceiling fans are very economical alternatives to lower thermostat settings. Since most ceiling fans have efficient motors, you can feel 3 to 7 degrees cooler because the air in your home is moving. Think of a warm summer day. You seem cooler when the wind is blowing. Ceiling fans give you the same feeling indoors, allowing you to set your thermostat a little higher to conserve energy.

Small Appliances - Most small appliances use very little energy. For example, a toaster oven uses less energy than a conventional oven or broiler. A microwave is also very efficient. Some of this efficiency can be attributed to smaller wattage coils or motors, but most of it comes through the appliances being used for less time. A microwave meal is cooked in a few minutes or seconds, rather than almost an hour for a conventional oven.

Hidden Power Users - Don't forget to manage hidden electricity users. Well pumps, pool pumps, space heaters, waterbed heaters, engine block heaters, dehumidifiers, hobby tools and televisions all use electricity – often when you don't realize they are on. Keep them well maintained. In some cases, timers will allow you to manage when they use electricity.

Lighting - Enjoy quality lighting indoors and out by investing in efficient bulbs. Shop to get more lumens, or light output, per watt. Newer quiet and color corrected fluorescent bulbs can be three to ten times more efficient than standard incandescent bulbs. They are normally more expensive to purchase, but they last longer and use less electricity,

which means they end up costing less in the long term. Fluorescent bulbs also place less heat into the rooms because they burn cooler, which means your air conditioner will work less, too.

Showerheads - One energy savings device with the quickest payback for most families is a water saving showerhead. If you have an electric water heater, it can save you up to \$70.00 per year.

There are many more ways to save electricity, but saving is only one part of home energy management. Enjoying the benefits of electricity is a big part, too. Electricity brings you comfort, convenience, power and value. Please use it wisely and safely.

Tree Trimming

Grayson-Collin Electric Cooperative, Inc. trims trees with two objectives in mind:

1. To fulfill our obligation to maintain safe, adequate, reliable and economic electric service, and 2. To satisfy, within reason, the desires of the landowner.

This second objective is where some difficulty is encountered, particularly where individual tastes and concerns are involved.

There are recommended procedures for trimming trees, which call for symmetrical cuts of the entire tree to provide necessary clearance. In general, this procedure is not followed because it is seldom acceptable to the landowner. Additionally, trimming the whole tree is more expensive, which goes against our goal of providing the very best possible service at the very least possible cost. Therefore, “notching” or “gapping” a tree is more common, especially on larger trees. This method results in the desired clearance, removes a minimum of the tree, and is an economical and generally accepted procedure. However, even we admit that it is seldom attractive just after the initial clearing operation. This unsightly affect is normally mitigated by a season’s growth.

We have no choice but to trim and/or clear trees. Trees in power lines may interrupt service. They also cause “line loss” where power we are buying from our supplier goes into the ground, rather than being carried to your homes and businesses, thereby adding to cost. More important is our concern for public safety. Trees in high voltage power lines are dangerous because they are capable of conducting electricity.

We try to trim trees for 3 to 5 years of clearance, which would normally be ten to fifteen feet, but we also want the landowner to be reasonably satisfied with what we recognize as an undesirable task. Our procedures are standard for the electric industry, subject to reasonable input and requests from landowners. Just to repeat ourselves, clearing and trimming is unsightly, so we try to remove a minimum amount from the trees. Again, this effect is normally mitigated by a season’s growth.

Know the Laws Concerning Electric Safety

Texas Law, Chapter 752 of the Texas Health and Safety Code, forbids all activities in which persons or things may come within 6 (six) feet of live electric lines. Contractors and owners are legally responsible for the safety of construction workers under this law. This law carries both criminal and civil liability. In the event you need to have electric service disconnected, lines moved or other arrangements for your safety, please contact Grayson-Collin Electric Cooperative, Inc. at 903-482-7100.

Additional laws require that you contact the local utilities before excavating or digging near underground power lines. Grayson-Collin Electric Cooperative has contracted with a large statewide notification service for your convenience. In the event that you are planning on doing any digging, for any reason, please call DIG TESS at 1-800-dig-tess (1-800-344-8377). DIG TESS will not only notify Grayson-Collin Electric Cooperative of the need to locate underground facilities, but they will contact all utility companies in the area. It is always better to be safe than sorry, so please call before doing any digging.

It is also a good idea to check local, county, state and national entities for any ordinances and codes that need to be followed. The National Electric Safety Code is recognized by most governing authorities as minimum safety standards, but some cities and counties have chosen to supplement this good information.

Your Rights as a Member/Customer of GCEC

I. Rate and Service Information

You may, either by phone or by personal visit to the Cooperative's business office located at 902 N. Waco St., Van Alstyne, Texas request copies of any portion of the Cooperative's rate and service tariffs and rules. A nominal reproduction fee will be charged for each copy, and postage will be added if the copies are mailed.

II. Meter Testing

You may request a test of your electric meter if you believe that the meter is not accurately reflecting your actual electric consumption. This test will be made at no charge to you, provided that the meter has not been tested during the previous four years. In the event you request a test more often than four years and the meter is not defective, you will be required to pay a charge of not more than \$15.00 for the test.

III. Payment of Bills

A bill is due 16 days after issuance (next workday if the 16th day falls on a holiday or weekend), and the bill is delinquent if payment is not received by the due date. Your electric service may be disconnected if the bill is not paid or a deferred payment agreement is not arranged within 26 days from the date of issuance of the bill and if proper notice has been given.

IV. Termination of Service

Your electric service may be disconnected after proper notice for the following reasons:

- A. Failure to pay an outstanding bill within twenty-six (26) days of issuance.
- B. Failure to pay a delinquent account or meet the terms of a deferred payment plan.

C. Violation of the Cooperative's rules for the use of service in such a manner that interferes with the service of others or the operation of non-standard equipment, provided that the Cooperative will make every attempt to notify you of the problem and allow you to remedy the situation.

D. Failure to comply with the Cooperative's deposit and guarantee requirements.

The Cooperative may also disconnect service at once and without notice where a dangerous condition exists. Such disconnection shall remain in effect so long as the condition exists. Disconnection without notice may also be made when service is connected without authority by a person who has not made application for service or who has reconnected service without authority following termination of service for nonpayment. In instances of tampering with the Cooperative's meter or equipment, bypassing same, or other instances of diversion, service may be terminated immediately.

The Cooperative will either mail or personally deliver a written notice of termination at least ten (10) days prior to the date of disconnection. Unless a dangerous condition exists, or unless the member/consumer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the Cooperative are not available to the public for the purpose of making collections and reconnecting service.

The Cooperative will not discontinue service to an individually metered dwelling unit when that member/consumer establishes that discontinuance of service will result in a person residing at that residence becoming seriously ill if service is disconnected. Each time a member/consumer seeks to avoid termination of service under this rule, the member/consumer must have the attending physician call or contact the Cooperative within 16 days of issuance of the bill. A written statement must be received by the Cooperative from the physician within 26 days of issuance of the bill. The prohibition against service termination provided by this rule shall last 63 days from the issuance of the electric bill or such lesser period as may be agreed upon by the Cooperative and the member/consumer or physician. The member/consumer who makes such request shall enter into a deferred payment agreement.

V. Service and Billing Disputes

If you disagree with the Cooperative regarding any aspect of the Cooperative's service you may request a supervisory review. If you make such a request, you have 5 days to participate in the review before the Cooperative may terminate service, if the dispute is one in which the issues may result in such termination, provided that notice has been given under standard disconnection procedures. If the billing dispute is not resolved by such review, you may appeal to the Board of Directors of Grayson-Collin Electric Cooperative, Inc. This appeal must be in writing, mailed to Board of Directors, Grayson-Collin Electric Cooperative, Inc. PO Box 548, Van Alstyne, Texas 75495. During the pendency of such appeal or other resolution of a dispute, you may avoid termination of service by paying the average of your monthly bill for the past 12 months as determined by the Cooperative. In the event the dispute is not resolved within 60 days, you must keep all subsequent bills current.

VI. Alternative Payment Plans

As a member/consumer of the Cooperative, you have a right to request alternate payment plans.

Deferred Payment Plan: If you have not been delinquent in paying your bill more than 2 times in the last 12 months and are unable to pay any or all of your bill, you are qualified for a deferred payment plan. Such plan requires that you keep all subsequent bills current and pay monthly an amount not to exceed one-third of the outstanding amount. You may, but are not required to, sign this agreement and if you do not fulfill the terms of the agreement your service may be terminated under standard termination procedures. Such breach of the agreement voids your right to a deferred payment plan or renegotiation to avoid termination. The Cooperative is not required to offer this arrangement if you have had service for less than three months. A Deferred Payment Plan may also be requested to pay your current bill after the due date but before the due date of the next bill. All of the above requirements would apply to this type of Deferred Payment Plan also.

Level Payment Plan: The Cooperative has available to any current member/consumer who qualifies a Level Payment Plan. The Level Payment Plan is also referred to as Budget Billing. To be eligible for the Level Payment Plan, a member/consumer must meet the following requirements.

- A. Has received and been billed for service for the last 12 consecutive months;
- B. Has an acceptable payment history; and
- C. Has a valid membership in his/her name.

The eligible residential member/consumer is allowed to make equal monthly payments based on the previous 12 months' usage. The previous 12 months bills are totaled then divided by 12 to figure an average bill for the next 12 months. The account is brought up to date in the 12th month. The 12th bill will reflect under or over payments in the Level Payment Plan. Grayson-Collin Electric Cooperative, Inc. reviews the status of all accounts utilized the Level Payment Plan throughout the calendar year. In the event that the account is under or over paying in an amount which is deemed to cause problems at the 12th month, then the amount of the leveled payment may be adjusted to help both the Cooperative and the member/consumer.

VII. Service Reconnection

If your service is interrupted for any of the reasons listed under Section IV - Termination of Service, you may reestablish service when all outstanding and delinquent bills are paid and when a deposit or other evidence of payment guarantee is provided to the Cooperative.

VIII. Cooperative Office and Business Hours

The office of Grayson-Collin Electric Cooperative, Inc. is located at 902 N. Waco Street, Van Alstyne, Texas 75495. The office is open Monday through Friday, from 8:00 a.m. until 5:00 p.m. The telephone number is (903) 482-7100. The Cooperative observes the customary National Holidays, and the office is closed on those Holidays. Telephone calls are answered 24 hours a day, 7 days a week. After the normal office hours listed above, a Dispatcher will answer the calls. Most questions can be answered by the Dispatcher, but please remember they may be assisting other member/consumers. It is not uncommon to be "on-hold" after normal business hours.

IX. Meter Reading

If you would like information regarding the proper method for reading your electric meter, the Cooperative will provide, on request, full instructions.

X. Deposit Policy

Grayson-Collin Electric Cooperative's (GCEC) deposit policy is designed to assess the credit risk associated with all applications for new or continued service, while protecting the assets of our membership.

It is also important to note that most of our member/consumers will be charged no deposit because they pose little credit risk. Likewise, those customers who have not established credit or pose substantial credit risk deserve to bear the financial risk of providing service to them mitigated through a credit-based deposit policy that shifts the financial burden they may pose off of our best-paying customers onto those who do, in fact, pose a risk.

This policy is based upon the use of a technology-based screening tool called the ONLINE Utility Exchange to assess credit risk at the point of application and charge deposits only to those potential members who pose a credit risk.

Deposit Criteria

GCEC shall consider the status of the applicant and act according to the following criteria:

Residential Service Applicants

1. New-service applicants who pose no credit risk (Green Light returned on the ONLINE Utility Exchange) will be charged no deposit.
2. New-service applicants who pose substantial credit risk (Red Light returned on the ONLINE Utility Exchange) will be charged a deposit not to exceed two month's average usage for the service address during the preceding 12 months, (1/6 of annual bill).
3. If the service address is new and has not had service before, an ONLINE Utility Exchange Report will be run as normally required. A Green Light shall require no deposit. A Red Light shall require a deposit of \$0.10 per heated square foot.
4. A customer who has had service terminated or has an unpaid utility bill returned by the ONLINE Utility Exchange shall pay a maximum deposit.
5. A service applicant who provides a social security number that is returned as deceased, non-issued, belonging to a person under the age of 18, or belonging to a person other than the applicant, or is fraudulent, shall be required to provide a valid social security number as well as additional proof of identity i.e. valid drivers license, before service will be activated.
6. GCEC cannot demand that an applicant to provide their social security number as a requirement for service. However, it is our policy that applicants who refuse to provide their social security number pose a greater credit risk and shall be charged the maximum deposit.

Commercial Applicants

1. Commercial applicant's deposit will be determined in the following manner:
 - A. Sole proprietorships will have an ONLINE Utility Exchange report processed on the sole proprietor and charged the corresponding deposit.
 - B. Partnerships, Limited Liability Companies(LLC) and Limited Liability Partnerships (LLP) will have an ONLINE Utility Exchange Report pulled on the managing partner or managing director, as appropriate, and the corresponding deposit will be charged.
 - C. The deposit for all other commercial entities will be charged on a case by case basis at the discretion of GCEC.

Deposit Duration

GCEC normally returns deposits to our customers after one year of service and a payment history of no delinquent payments. However, any member who makes any delinquent payment during the initial 12-months of membership must wait until 12 months of on-time payments are made in order to have the deposit returned.

General

1. Deposits are required to be paid upon receipt of payment request.
2. Upon termination of service, the deposit will be applied against any unpaid bills of the member.
3. Any remaining balance will be returned to the consumer.
4. Members who terminate service and have an unpaid balance that is delinquent by more than 30 days from their final bill date shall forfeit their membership and shall not be entitled to capital credit or any other membership privileges.
5. A \$10.00 fee per application will be collected for Exchange searches.

Using the ONLINE Utility Exchange to Screen Service Applicants

The ONLINE Utility Exchange is designed to screen service applicants to determine their credit risk based upon three criteria:

1) Social Security Number (SSN) verification; 2) Deposit decisions based upon credit risk; and 3) Payment experience with other utility providers. Each of these criteria reflects upon the credit risk associated with GCEC providing service to the applicant. Remember that service is provided and then customers are billed for the service. Understanding that each customer is, in fact, applying for services on credit is important in protecting our membership's assets.

It cannot be stressed enough that proper identification begins with the person taking the application. The more demographic information entered into the CIS screen, such as home telephone number, place of employment, work telephone number, cell numbers, spouses employer and their work number, and a nearby relative not living with them and their phone number, the less will be charged off. Good demographic information leads not only to assuring the identification of fraudulent applicants, but also the ability to pursue individuals who do not pay their bill and become bad debt. The elimination of bad debt begins with the detail provided during application screening.

Who Will Be Screened Using the ONLINE Utility Exchange?

Homeowners

If the applicant indicates that they own their home, or are in the process of purchasing their home, the homeowner and their spouse, if applicable, must be screened to determine their identity and credit risk. Our deposit decision shall reflect the decision on the applicant who poses the greater credit risk in the case of husband and wife.

Renters

If the applicant indicates that they rent their home, each person responsible for the lease of the rental unit shall be screened and the deposit decision shall reflect the decision on the applicant who poses the greater credit risk among those responsible for the lease. As an example, four persons are renting an apartment: three pose no risk, but one scores a maximum deposit. The deposit shall be the maximum deposit.

This same policy shall also apply to student housing, except that any person under the age of 18 years of age shall obtain the guarantee of their parent or another adult as a co-signor. The parent or co-signor shall also be screened.

Letters of Credit

GCEC will not accept a letter of credit in lieu of screening an applicant through the ONLINE Utility Exchange. If a new-service applicant produces a letter-of-credit, it may be placed in their file; but it should be explained that it is policy to base deposit decisions on the ONLINE Utility Exchange reports and not past history with another utility.

Bankruptcies

It is our belief that the fact that the applicant has declared bankruptcy indicates substantial credit risk and shall require a maximum deposit of the individual who has a bankruptcy returned as part of their credit record.

Adverse Action Letters

An adverse action letter will be printed and given to each applicant who is denied service, or charged a deposit. The Federal Trade Commission and the Fair Credit Reporting Act (FCRA) mandate that a consumer who is charged a deposit based upon their credit information be given notification as to where that information was obtained and detailed procedures as to how they might dispute the information. It is clearly adverse action to charge a deposit to those applicant's whose credit scores indicate a credit risk.

Spanish-speaking applicants should be given the adverse action letter printed in Spanish.

Deposit Receipt

A receipt of deposit shall be issued to each customer from whom a deposit is received.

Payment

It is required that GCEC collect all monies owed (service charges and deposits) on the account after a deposit decision has been made. Where a customer has been required to make a guaranteed deposit, that deposit shall not relieve the customer of the obligation to pay the service bill when due, but where such deposit has been

made and service has been disconnected because of nonpayment of account, then unless the customer shall, within one month after service has been disconnected, apply for reconnection of service and pay the account, the account may be discontinued. If GCEC discontinues the account, GCEC shall apply the deposit of such customer toward the discharge of such account and shall refund to the customer any excess. In the event that a Balance remains on the account, GCEC will begin Collection Activities (see Delinquent Accounts/ Collection Activities).

Interest on Deposits

1. Simple interest is paid on customer deposits at a current rate set by the board.
2. Interest is paid from the date the deposit is received to the date service is disconnected; or, if service remains connected, to the date of refund.
3. The deposit shall cease to draw Interest on the date it is returned, the date service is terminated, or on the date notice is sent to the customer's last known address that the deposit is no longer required.

Unclaimed Deposits

A record of each unclaimed deposit must be maintained for at least 12 months, during which GCEC shall make a reasonable effort to return the deposit. Any unclaimed deposits, together with accrued interest, shall be turned over to the state treasuries unclaimed property division.

Delinquent Accounts/ Collection Activities

GCEC reserves the right to require additional deposit funds if the member's account appears on the cut-off list within the 12 months of service or anytime thereafter if the record necessitates. This charge will be made to the member's account and must be paid by the due date of the next bill or service will be disconnected.

If an account is closed, the deposit plus interest will be credited toward the final bill. If monies are still left, a refund will be made to the customer. In the event that a balance remains unpaid on the account after the deposit is applied, GCEC reserves the right to begin collection activities which may include: 30, 60 or 90 day notices, door hanger, referral to the Consumer's Credit File, referral to the ONLINE Utility Exchange, and placement of a third party collection agency, or legal action.

XI. Financial Assistance

The following governmental or social service agencies may be able to assist you if you are having trouble making your payment for electric service.

Community Services, Inc.
P.O. Box 612, Corsicana, Texas 75151
903-872-2401
(903) 872-0254 (Fax)

Public Utility Commission of Texas
PO Box 13326, Austin, Texas 78711-3326
1-888-782-8477 (toll free)

Texoma Council of Governments
1117 Gallagher Drive, Suite 3, Sherman, Texas 75090
(903) 813-3528
(903) 813-3522 (Fax)

Salvation Army
PO Box 490
Sherman, Texas 75091
(903) 868-9602
(903) 868-1590 (Fax)

Salvation Army
5700 Texoma Pkwy
PO Box 490
Sherman, Texas 75090
(903) 868-9602
(903) 868-1590 (Fax)

Allen Outreach Services
301 West Boyd Drive, Suite A, Allen, Texas 75013
(972) 727-9131
(972) 727-1995 (Fax)

XII. Nondiscrimination

“The Grayson-Collin Electric Cooperative, Inc. has filed with the Federal Government a Compliance Assurance in which it assures the Rural Utilities Service (formally the Rural Electrification Administration) that it will comply fully with all requirements of Title VI of the Civil Rights Act of 1964 and the Rules and Regulations of the Department of Agriculture issued thereunder, to the end that no person in the United States shall, on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination in the conduct of its program and the operation of its facilities. Under this Assurance, this organization is committed not to discriminate against any person on the grounds of race, color or national origin in its policies and practices relating to applications for service or any other policies and practices relating to treatment of beneficiaries and participants including rates, conditions and extension of service, use of any of its facilities, attendance at and participation in any meetings of beneficiaries and participants or the exercise of any rights of such beneficiaries and participants in the conduct of the operations of the organization.

“Any person who believes himself, or any specific class of individuals, to be subjected by this organization to discrimination prohibited by Title VI of the Act and the Rules and Regulations issued thereunder may, by himself or a representative, file with the Secretary of Agriculture, Washington, D.C. 20250, or the Rural Utilities Service, Washington, D.C. 20250, or this organization, or all, a written complaint. Such complaint must be filed not later than 180 days after the alleged discrimination, or by such later date to which the Secretary of Agriculture or the Rural Utilities Service extends the time for filing. Identity of complainants will be kept confidential except to the extent necessary to carry out the purposes of the Rules and Regulations.”

XIII. Special Services

The Public Utility Commission of Texas has established a teletypewriter for the deaf. The telephone number is (512) 458-0221 TTY - for the Deaf.

XIV. Tambien se puede obtener esta informacion en Espanol a las oficinas del Grayson-Collin Electric Cooperative, Inc.

General Meter Loop Installation Notes

1. On a 100 Amp meter loop, 1 $\frac{1}{4}$ " minimum galvanized conduit must extend from the meter base to the service panel or main disconnect, whether fused or breaker type.
2. On a 200 Amp meter loop, the minimum sized conduit is 2". This is recommended for an all electric home.
3. Grayson-Collin Electric Cooperative no longer allows meter loops to be installed on Cooperative owned poles.
4. For the recommended method for low roof ranch type houses, where gables do not exist, or when gables are not high enough for the attachment of service wire with proper clearance, see the specifications entitled "Permanent Installation On Low Roof House" in the following pages.
5. For homes with adequate height, please mount the meter loop riser under the gables of the house.
6. For overhead service installations, the point of attachment for the service must be of sufficient height to maintain a twelve foot (12') minimum clearance to the ground, an eighteen foot (18') minimum clearance over a residential driveway and a twenty two foot (22') minimum clearance over a public roadway. Additional information on service drop clearances is found on later pages in this handbook.
7. A meter ground wire, of at least #6 copper (unprotected), is connected from the ground rod into the meter base. A separate customer grounding electrode, one size smaller than the current carrying conductor in the meter base, is connected from the ground rod into the service panel.
8. Wire sizes in the meter loop must meet all National Electric Code requirements, and be equal to the fuse or circuit breaker capacity from the meter base to the main or service panel. Following is a list of minimum wire sizes for rated meter socket amperages:
 - 100 Amp - #4 CU minimum
 - 200 Amp - 2/0 CU minimum
 - 320 Amp - 3/0 CU minimum
9. City, County and/or State ordinances may alter requirements for service installations. Please contact the appropriate officials to insure that the Cooperative's minimum requirements are adequate. For example, Collin County requires that all new installations, and some reconnecting locations, be permitted by either the county or city, depending on the jurisdiction. No electric utility, including Grayson-Collin Electric Cooperative, can connect a new service (some disconnected services) without the service having been inspected and released by the Collin County Fire Marshall's

office, or the entity in which the Collin County Fire Marshall delegates this authority. The Collin County Fire Marshall is located at Collin County Development Services, 825 North McDonald, Suite 170, McKinney, Texas. The Phone number is 972-548-5585.

10. If the service location requires special metering and/or oversized metering equipment, the Member/Consumer is responsible for all costs of said equipment. Estimates for the costs of these needs and handled on a case by case basis. You can reach any of our Customer Service Representatives at 903-482-7100 to set an appointment to discuss these needs with one of our field technicians.

Specifications for Permanent Installation for Underground Service

(All-Electric Homes) (MEET ALL NEC REQUIREMENTS)

GCEC will run underground services. the service must not exceed 175 feet on the ground (from transformer pole to meter loop). The member is responsible for digging the trench. The trench must be at least three feet deep and at least six inches wide.

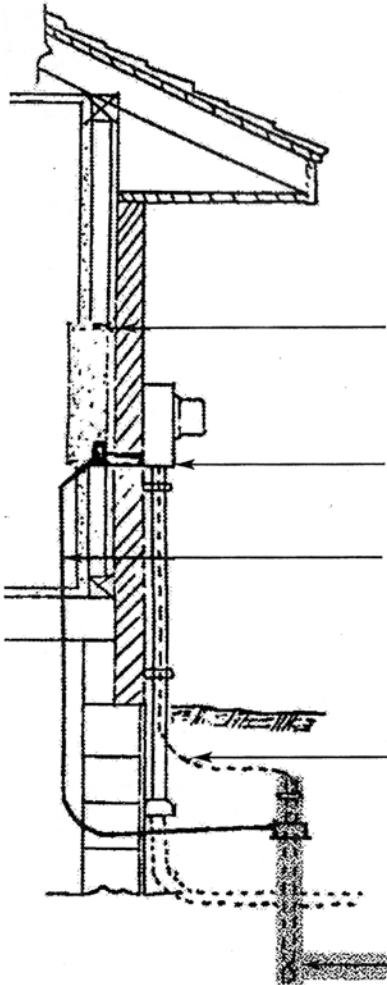
200 amp panel or switch box to be connected to the meter base by a piece of 2" galvanized conduit. For any size under this, contact GCEC before installing.

200 amp meter base (installed by consumer). Any size under this, contact GCEC before installing.

Customer grounding electrode conductor. Minimum recommended wire size is one size smaller than the current carrying conductors. To be connected from the ground rod into the service panel in one continuous run.

Meter ground wire, minimum size #6 copper, unprotected.

**GROUND ROD - 5/8" X 8" COPPERWELD
DRIVEN GROUND ROD**



Specifications for Permanent Installation on Low Roof Houses

(MEET ALL NEC REQUIREMENTS)

Service entrance clamp bracket supplied and installed by GCEC. May be raised on mast as necessary to provide clearance.

Customer to leave 18" of service entrance conductor extended from service head to allow GCEC to make connection.

2" x 4" blocking recommended between rafters.

Flash-plate

Minimum 1 1/4" rigid steel conduit service head and fittings furnished and installed by customer

4' minimum between straps

Meter base supplied by GCEC and installed by customer.

3' maximum

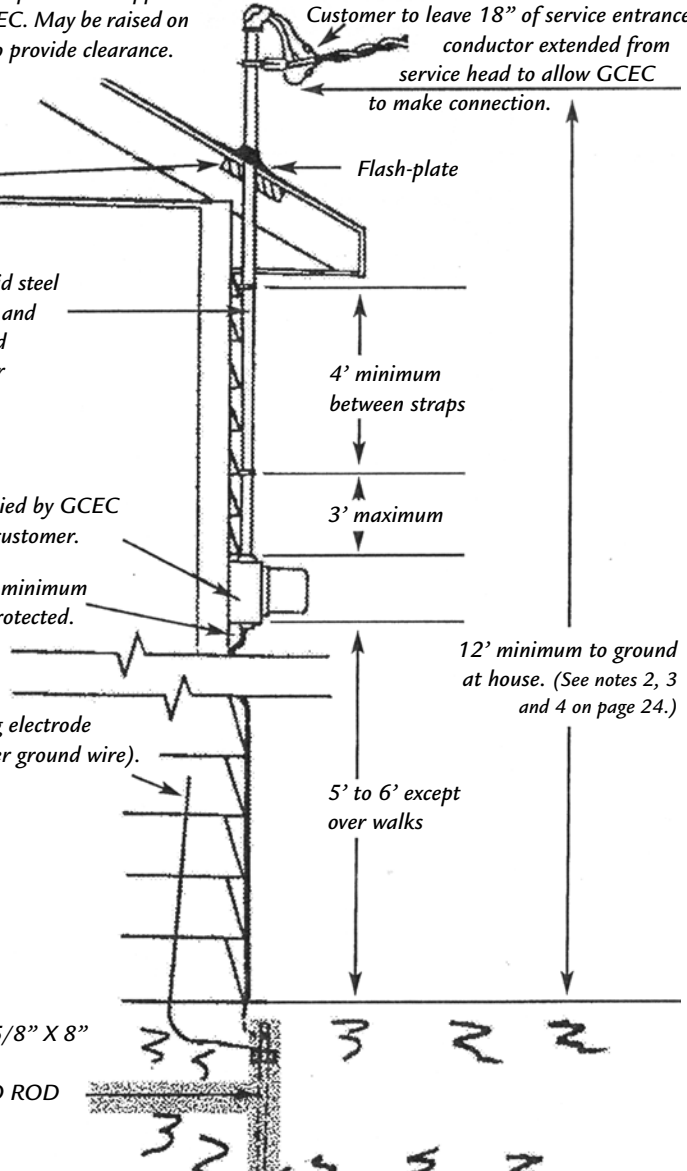
Meter ground wire, minimum size #6 copper, unprotected.

12' minimum to ground at house. (See notes 2, 3 and 4 on page 24.)

Customer grounding electrode conductor (not meter ground wire).

5' to 6' except over walks

GROUND ROD - 5/8" X 8" COPPERWELD DRIVEN GROUND ROD

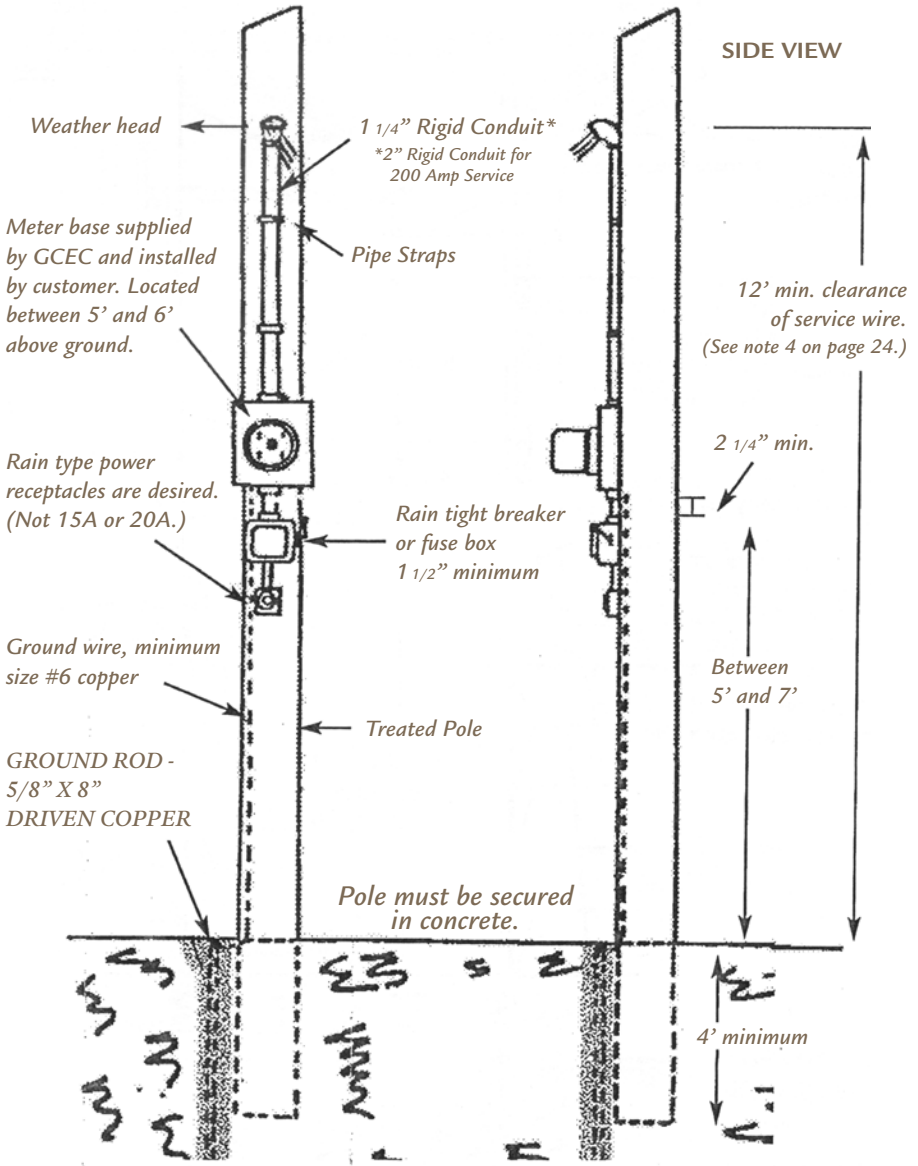


Specifications for Permanent Service Pole (Overhead)

(MEET ALL NEC REQUIREMENTS)

120/240 VOLT SERVICE

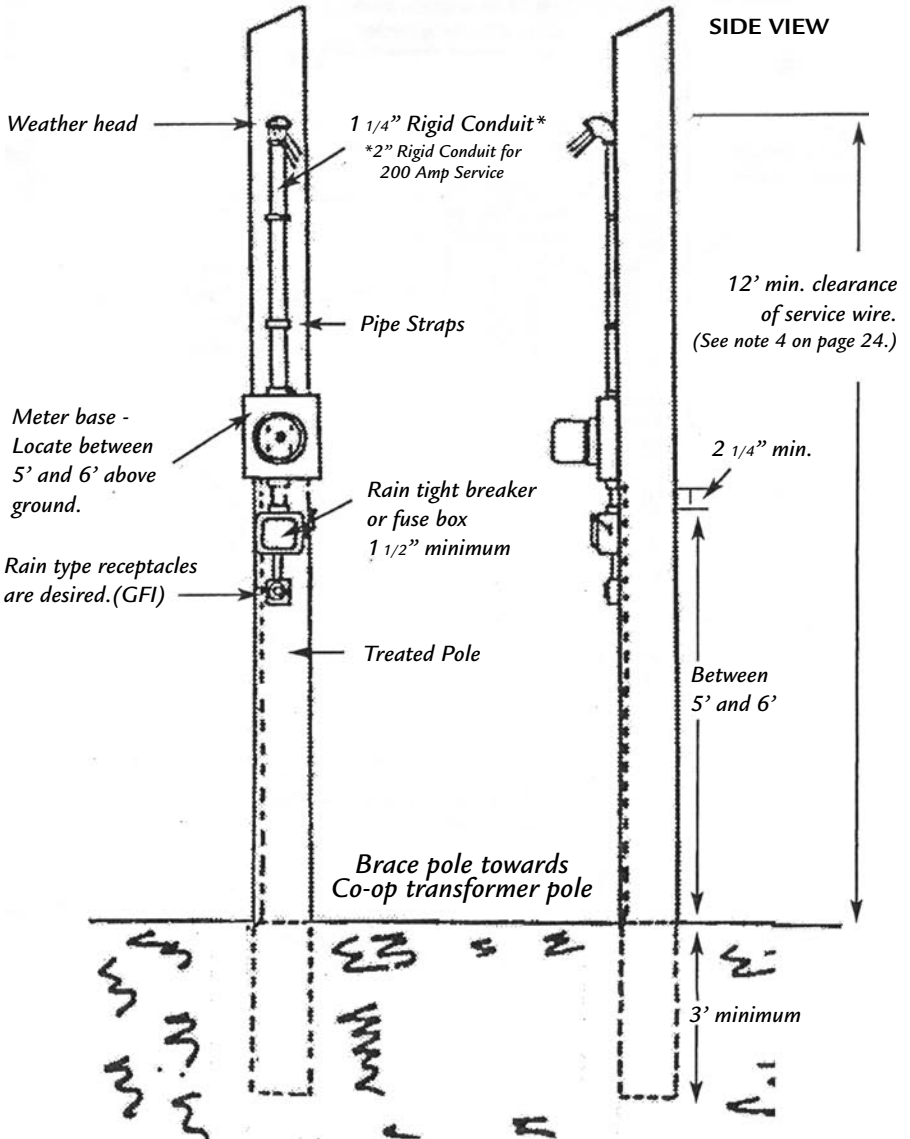
Meter loops for mobile homes are considered permanent installation.



Specifications for Temporary Meter Pole (Overhead)

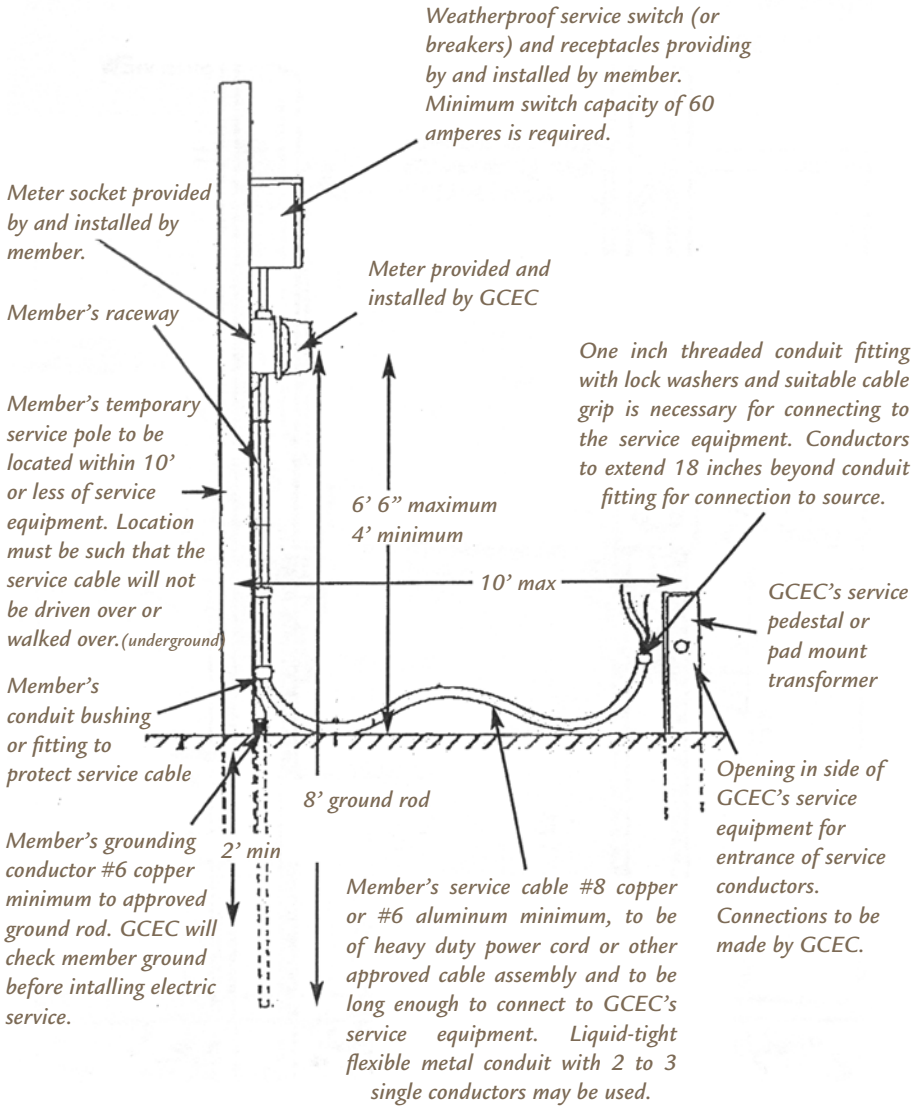
(MEET ALL NEC REQUIREMENTS)

120/240 VOLT SERVICE



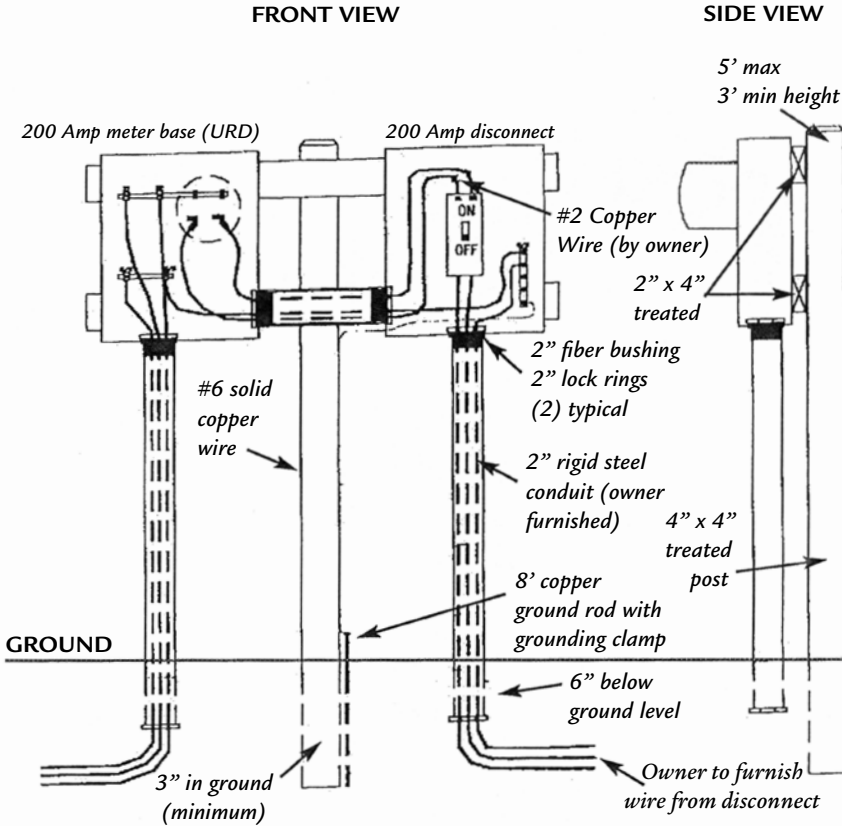
Specifications for Temporary Meter Loop (Underground Secondary)

(MEET ALL NEC REQUIREMENTS)



Specifications for Permanent Underground Meter Loop

METER BASES: MOBILE HOMES, BARNS, GATES, ETC.,
IF MEMBER CHOOSES TO BUILD THEIR OWN, RATHER THAN
USE A COOPERATIVE PROVIDED PEDESTAL.



NOTES:

1. All wiring in meter base and disconnect must be inspected by the Collin County Fire Marshall, (972) 548-5585.
2. Owner and/or contractor must furnish 2 inch rigid conduit or schedule 40 PVC and fiber bushings (2) and lock rings (2) and 8 foot copper ground rod with #6 solid copper wire, and 200 amp main disconnect.
3. Grayson-Collin Electric Cooperative will furnish 200 amp underground meter base.

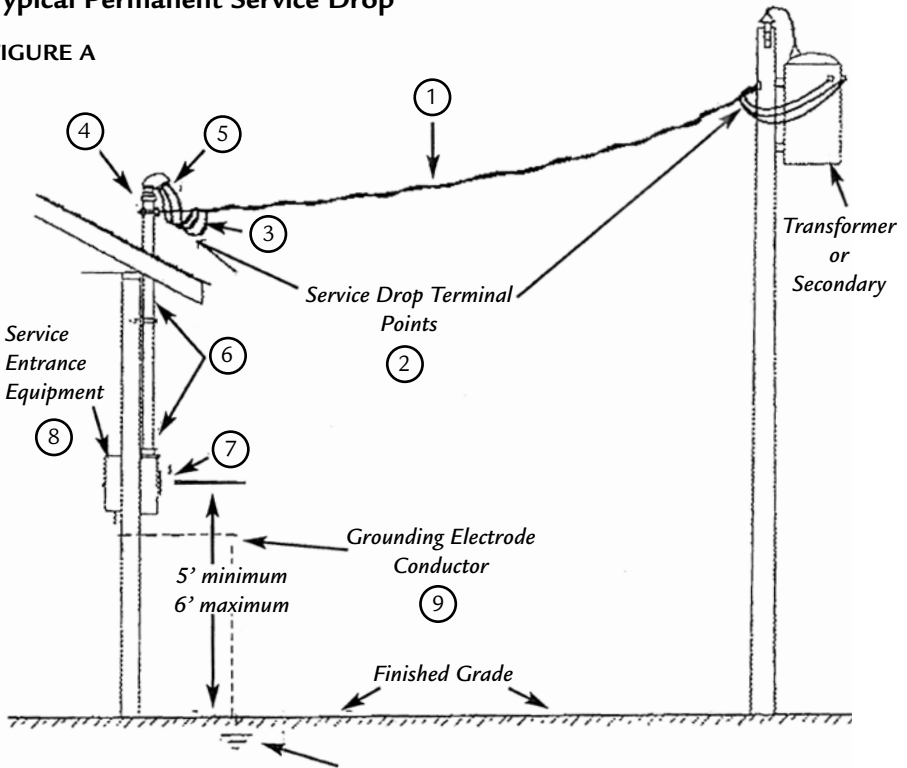
Permanent Underground Meter Pedestal



Grayson-Collin Electric Cooperative, Inc. offers the Member a choice for underground meter bases. In addition to the specifications described and illustrated on the previous page, you may choose an Underground Meter Pedestal. With the Underground Meter Pedestal, the Member will be requested to pay a Contribution In Aid of Construction. Since we provide a meter base to each permanent location, we will ask that you pay the difference between a customary 200 Amp meter base and the Underground Meter Pedestal. You can call 903-482-7100 for current costs. You will also be asked to sign a form stating that the Underground Meter Pedestal continues to be owned and maintained by the Cooperative.

Typical Permanent Service Drop

FIGURE A

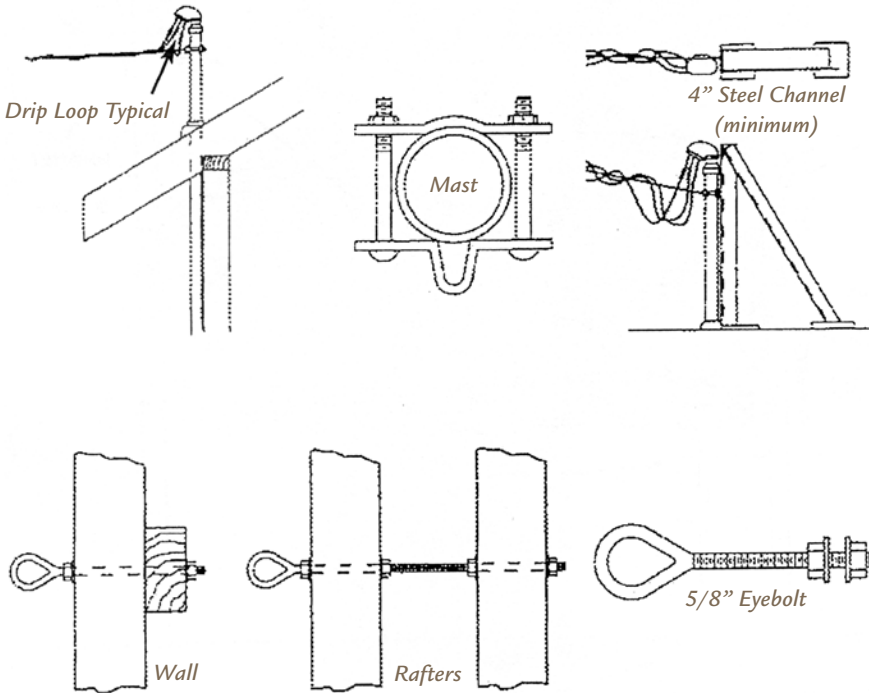


NOTES:

1. Service drop (conductors, service grips and service connectors) owned and installed by GCEC.
2. See Figure D for maximum length of residential service drop. For all other services, contact a GCEC representative for maximum service lengths. Reduced distance or higher attachment point may be required for large service to maintain minimum clearances.
3. Service drop conductors to be connected to service entrance conductors by GCEC.
4. Service attachment provided by GCEC. Customer provides adequate support approved by GCEC and installs GCEC's service attachment.
5. Service entrance conductors to be connected to meter socket terminals by customer. Service entrance conductors to extend to a minimum of 24" or longer if required by local ordinance, outside the service head for connection to service drop.
6. Service raceway and service entrance conductors to be owned, maintained, and installed by customer.
7. Meter socket owned by GCEC and installed security by customer.
8. Customer's installation to meet the requirements of all applicable codes and local ordinances. Further details are located in the notes on page ??
9. Customer's grounding electrode conductor shall originate from service entrance equipment and shall not terminate in GCEC meter socket. Customer's grounding electrode conductor shall be #6 cu. minimum and connected to an approved ground electrode. GCEC may check customer's ground before installing electric service.

Overhead Service Attachments

FIGURE B – Mast Attachment



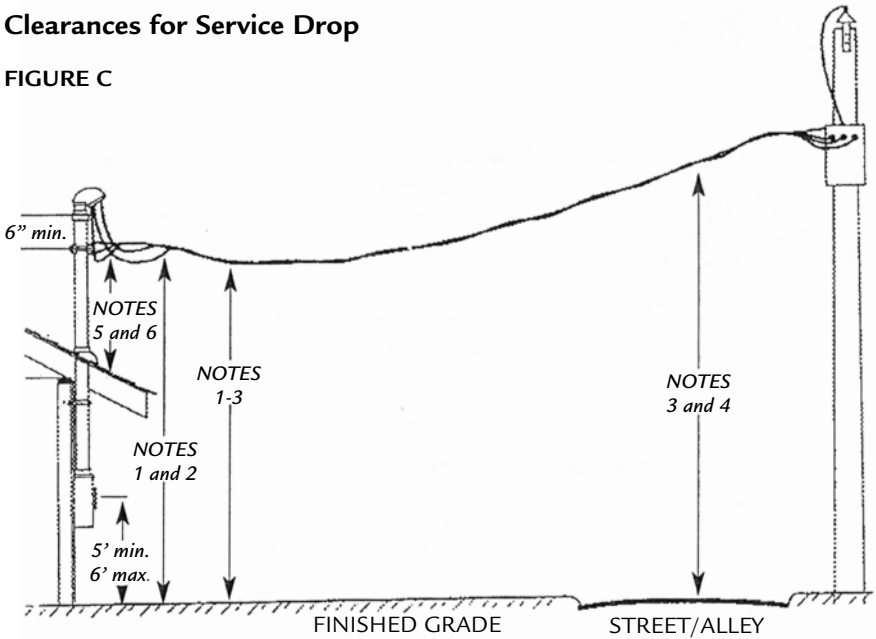
NOTES:

GCEC will provide, at no additional cost, any three types of landing hardware to be installed on customer's premises at the point of attachment for GCEC's service drop.

Customer provides adequate support approved by GCEC and installs GCEC's attachment. Service attachments are available at GCEC business offices.

Clearances for Service Drop

FIGURE C



Horizontal:

Service drop conductors attached to building shall not pass closer than three feet from windows, wall projections, fire escapes, balconies or similar locations.

Vertical:

- 1. Over spaces subject to pedestrians or vehicular traffic not exceeding eight feet in height
- 2. Residential driveway.....
- 3. Alleys, commercial and apartment driveways, parking lots
- 4. Streets, highways, county or other public roads
- 5. Roof at mast where 4 feet or less is crossed
- 6. Over roof of building service is attached to and roof is not readily accessible.....

Exceptions to Notes 1 & 2

Prior approval by GCEC representative is required before exceptions may be used. Where height of attachment to building does not permit above values, they may be reduced to:

- 1. Over spaces subject to pedestrians or vehicular traffic not exceeding eight feet in height.....
- 2. Residential driveway
 - Service drop conductor.....
 - Drip loop

Single Phase 120/240 208Y	240 480	480 Single Phase 480
12 ft	12 ft	12 ft
15 ft	15 ft	15 ft
15 ft	15 ft	15 ft
22 ft	22 ft	22 ft
18 ft	18 ft	18 ft
2 ft	2 ft	2 ft
12 ft	12 ft	12 ft
12 ft	12.5 ft	16 ft
12 ft	12 ft	16 ft

Clearances shall be maintained under all varying conditions of wind, temperature and ice loading. Allowances should be made for change in conductor sag due to varying temperature, wind and ice loading on the conductor.

Maximum Service Drop Length for Residential Services

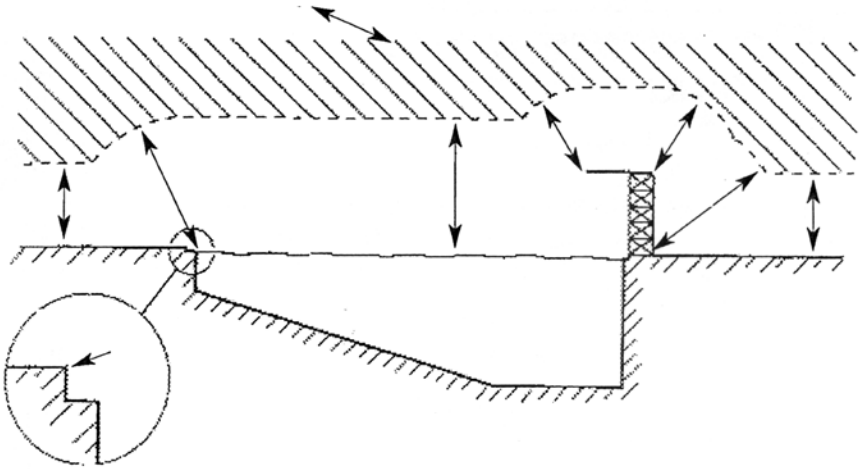
FIGURE D

GROUND CLEARANCE REQUIRED (FT)	MAXIMUM LENGTH (FT)		
	ATTACHMENT HEIGHT (FT)		
	12	11	12
12	100	95	85
	ATTACHMENT HEIGHT (FT)		
	14	13	12
12	95	85	65
	ATTACHMENT HEIGHT (FT)		
	17	16	15
15	85	75	50

NOTES:

1. See Figure C for required clearance for single phase 120/240 service drop.
2. Distances based on #2 Al. triplex service drop and 150 ampere meter socket. Larger meter sockets may require larger service drop. Contact GCEC representative for requirements.
3. Prior approval by GCEC representative on commercial loads.
4. Contact GCEC representative on commercial loads.
5. Attachment height of 12-feet is based on 6-inch allowance of drop loop below attachment point and the drop loop maintaining 12-foot clearance requirement.

Clearances of Swimming Pools from Overhead Facilities



REQUIREMENT	OVERHEAD GUYS OR NEUTRAL	BUNDLED OR CABLED SECONDARY OR SERVICE	OPEN WIRE SECONDARY OR SERVICE	OPEN WIRE SECONDARY OR SERVICE
(A)	28'	28.5'	29.5'	31'
(B)	20'	20.5'	21'	23'
(C)	15.5'	18'	18.5'	20.5'

The above clearance values are based upon the requirements of the National Electrical Safety code with allowances for worst case conditions. Actual clearance requirements vary with conductor size and type, ambient air temperature, and other factors. The values shown above are meant to be a guideline and when clearance are less than indicated in the above table, the customer should contact a GCEC representative for exact requirement based on field conditions.

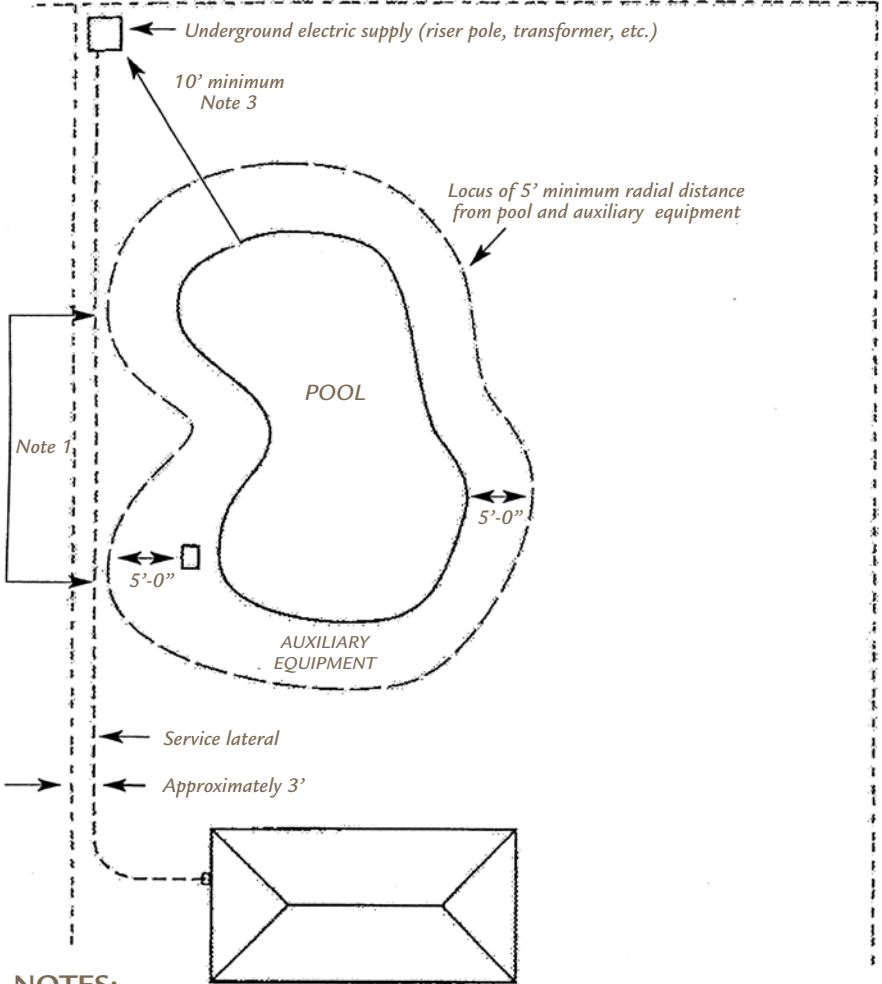
- (A) Clearance in any direction from the water level, edge of pool base of diving platform, or anchored raft.
- (B) Clearance in any direction to diving platform or tower
- (C) Vertical clearance over adjacent land

1. Local codes and ordinances may not permit conductors to pass over pools or adjacent equipment or fixtures.

Clearances of Swimming Pools from Underground Facilities

FIGURE F

PROPERTY LINE



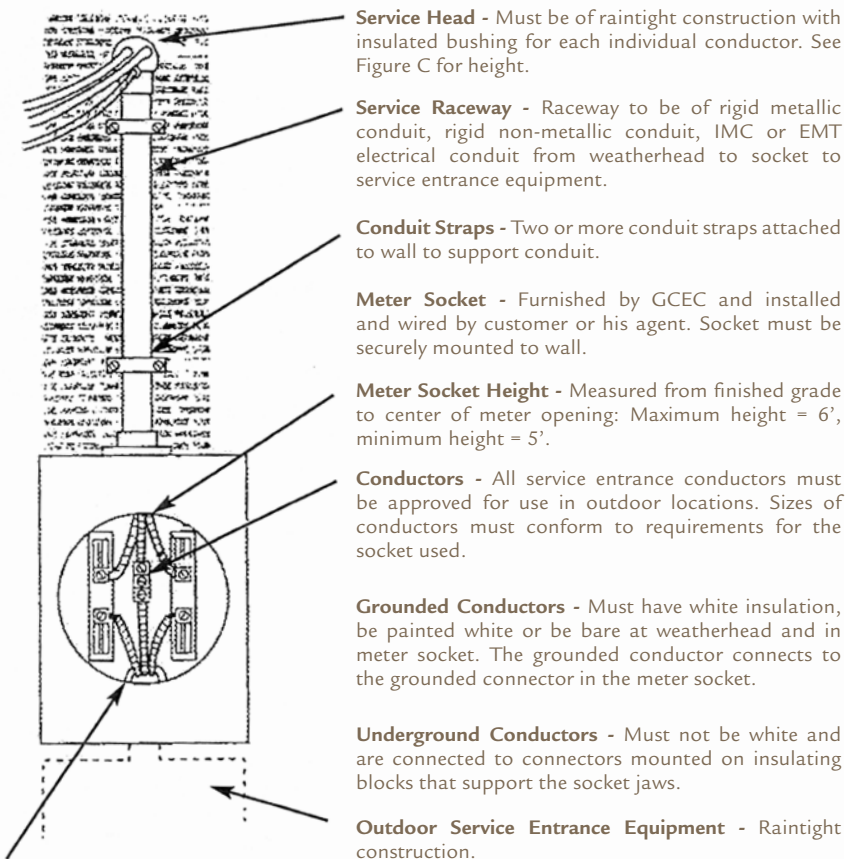
NOTES:

1. A swimming pool or its auxiliary equipment or water pipes shall not be installed within 5 feet of existing direct buried cables.
2. Where a swimming pool must be installed within 5 feet of existing direct buried service, the service shall be installed in a conduit from the service connection point to the meter.
3. Padmounted equipment shall be located 10 feet or more from the waters edge.
4. Local requirements may require greater clearances.
5. For clearances of swimming pools to overhead facilities, see Figure E.

Socket Wiring Methods

FIGURE G

OVERHEAD SERVICE 3 WIRE 120/240 VOLT ILLUSTRATED



Service Head - Must be of raintight construction with insulated bushing for each individual conductor. See Figure C for height.

Service Raceway - Raceway to be of rigid metallic conduit, rigid non-metallic conduit, IMC or EMT electrical conduit from weatherhead to socket to service entrance equipment.

Conduit Straps - Two or more conduit straps attached to wall to support conduit.

Meter Socket - Furnished by GCEC and installed and wired by customer or his agent. Socket must be securely mounted to wall.

Meter Socket Height - Measured from finished grade to center of meter opening: Maximum height = 6', minimum height = 5'.

Conductors - All service entrance conductors must be approved for use in outdoor locations. Sizes of conductors must conform to requirements for the socket used.

Grounded Conductors - Must have white insulation, be painted white or be bare at weatherhead and in meter socket. The grounded conductor connects to the grounded connector in the meter socket.

Underground Conductors - Must not be white and are connected to connectors mounted on insulating blocks that support the socket jaws.

Outdoor Service Entrance Equipment - Raintight construction.

Conduit Bushing - Installed on exit fittings from meter socket.

Service Ground - Customer's grounding electrode conductor shall originate from service entrance equipment and shall not terminate in GCEC meter socket. Customer's grounding electrode conductor shall be #6 cu. minimum and connected to an approved ground electrode. GCEC may check customer's ground before installing electric service.

Socket Seal - The meter socket is sealed following installation of the meter. Seals are to be removed only by GCEC employees or other persons authorized by law to do so.

NO GANGING OF CONDUCTOR IN METER BASE LUGS!

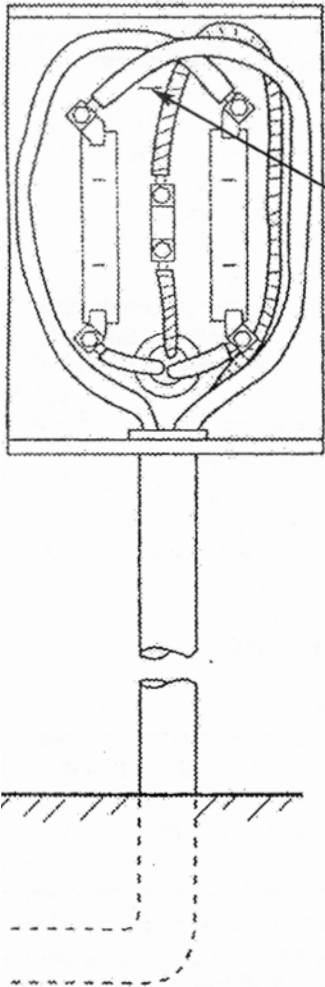
Socket Wiring Methods

FIGURE H

UNDERGROUND SERVICE 3 WIRE 120/240 VOLT ILLUSTRATED

General information on underground meter socket wiring is outline here.

GCEC owned service lateral conductors are installed by GCEC and source (top) connections made up by GCEC.



Customer Service Conductors are installed and connected in socket by customer.

Meter sockets are furnished by GCEC and installed by Customer.

Meter Socket Height - Measured from finished grade to center of socket opening: Maximum height = 6', minimum height = 5'.

Conductors - See notes on overhead exhibit.

Outdoor Service Entrance Equipment - Raintight construction and mounted beside meter socket if installed outside. Customer load conductors may not exit top of meter socket.

Conduit Bushing - Insulated conduit bushing required for raceways terminating in meter socket.

Socket Seal - The meter socket is sealed following installation of the meter. Seals are to be removed only by GCEC employees or other persons authorized by law to do so.

Service Ground - Customer's grounding electrode conductor shall originate from service entrance equipment and shall not terminate in GCEC meter socket. Customer's grounding electrode conductor shall be #6 cu. minimum and connected to an approved ground electrode. GCEC may check customer's ground before installing electric service.

NO GANGING OF CONDUCTOR IN METER BASE LUGS!

BYLAWS

Article 1 - Members

Section 1.1 Member Relationship

By becoming a Member, the Member acknowledges that:

- (1) Every Member is a vital and integral part of the Cooperative;
- (2) the Cooperative's successful operation depends upon each Member complying with the articles of incorporation, these bylaws as well as any applicable Membership Agreement; and
- (3) Members are united in an interdependent relationship.

Section 1.2 Member Qualifications

Any natural person or entity, including a corporation, partnership or body politic, may become and remain a member in the Cooperative only if the natural person or entity:

- (1) has the capacity to enter legally binding contracts;
- (2) pays the membership fee;
- (3) consumes, receives purchases or uses or agrees to purchase from the Cooperative electric energy as hereinafter specified;
- (4) agrees to comply with and be bound by the articles of incorporation of the Cooperative and these bylaws and any amendments thereto and such rules and regulations as may from time to time be adopted by the board of directors; and
- (5) has been accepted for membership by the Cooperative's board of directors. Subject to the provisions of these Bylaws, a person or entity that has met the qualifications for membership shall be a member.

Section 1.3 One Membership Per Person

No person or entity may own more than one (1) membership in the Cooperative.

Section 1.4 Joint Membership

- (1) A husband and wife may jointly become a member provided the husband and wife meet the qualifications for membership provided in Section 1.1.
- (2) A membership held jointly by a husband and wife shall, upon the death of either, be deemed to be held solely by the survivor with the same effect as though such membership had been originally issued solely to the survivor. The joint membership certificate may be surrendered by the survivor and upon the recording of such death on the books of the Cooperative, the certificate may be reissued to and in the name of such survivor; provided, however, that the estate of the deceased shall not be released from any membership debts or liabilities to the Cooperative.

Section 1.5 Membership Fee

The membership fee shall be \$20.00.

Section 1.6 Member Obligations

- (1) Purchase from the Cooperative all electric energy used on the premises specified in member's application for membership as soon as electric energy shall be available. The board of directors may limit the amount of electric energy which the Cooperative

shall be required to furnish;

(2) Comply with member's obligations as set forth in:

- (a) any applicable provisions of law;
- (b) the articles of incorporation of the Cooperative;
- (c) the bylaws of the Cooperative;
- (d) any contract between the Cooperative and Member; and
- (e) any tariff, rate schedules, service rules, regulations or policies of the Cooperative, as may be adopted from time to time.

(3) If required by the Cooperative for a Cooperative Purpose:

- (a) provide the Cooperative safe and reliable access to or use of member property; and
- (b) pursuant to terms and condition specified by the Cooperative, and without compensation from the Cooperative, properly grant and convey to the Cooperative an easement in Member's property, and execute, notarize and deliver to the Cooperative a written easement on such form as the Cooperative may promulgate. A "Cooperative Purpose" is, at any time: (1) purchasing, installing, constructing, inspecting, monitoring operating, repairing, maintaining, removing, relocating, upgrading, or replacing Cooperative equipment or member equipment connected to Cooperative equipment; (2) providing a Cooperative service to a member or one or more other members; (3) monitoring, measuring, or maintaining a Cooperative service; (4) providing electric energy to one or more persons; (5) monitoring, measuring, or maintaining electric energy provided to a one or more persons; (6) authorizing, permitting, satisfying, or facilitating an obligation incurred, or right granted, by the Cooperative regarding use of Cooperative equipment; or (7) safely, reliably, and efficiently operating the Cooperative or providing a Cooperative service.

Section 1.7 Rates

(1) Each member shall pay such rates and charges as may from time to time be fixed by the board of directors.

(2) Each member shall pay to the Cooperative such minimum amount per month regardless of the amount of electric energy consumed as shall be fixed by the board of directors from time to time. Each member shall pay all amounts owed by member to the Cooperative as and when the same shall become due and payable.

Section 1.8 Credit for Capital Furnished

All amounts paid for electric energy in excess of the cost of service are furnished by members as capital and each member shall be credited with the capital so furnished as provided in these bylaws.

Section 1.9 Non-liability for Debts of the Cooperative

The private property of the members of the Cooperative shall be exempt from execution for the debts of the Cooperative and no member shall be individually liable or responsible for any debts or liabilities of the Cooperative. of such member to the Cooperative.

Section 1.10 Expulsion of Members

The Cooperative may suspend or terminate the member or any service provided to the member, including the provision of electricity, if member fails to meet the qualifications for membership as provided in Section 1.1 or fails or refuses to satisfy the obligations of member as provided in Section 1.5.

Section 1.11 Withdrawal of Members

Any member may withdraw from membership upon payment in full of all debts and liabilities of the member to the Cooperative and upon compliance with such terms and conditions as the board of directors may prescribe.

Section 1.12 Transfer of Membership

(1) Membership in the Cooperative and a certificate representing the same shall not be transferable, except as hereinafter otherwise provided and upon the death, cessation of existence, expulsion or withdrawal of a member, the membership of such member shall be surrendered forthwith to the Cooperative; provided, however, that termination of membership shall not release the member from the debts or liabilities of such member to the Cooperative.

(2) A membership may be transferred by a member to himself or herself and his or her spouse, as the case may be, jointly upon the written request of such member and compliance by such husband and wife jointly with the provisions of Section 1.3. Such transfer shall be made and recorded on the books of the Cooperative and such joint membership noted on the original certificate representing the membership so transferred.

Article 2 - Meeting of the Members

Section 2.1 Annual Meeting

(1) The annual meeting of the members shall be held during the month of July each year on such day and at such time of day of said month as may be designated by the board of directors. The meeting shall be held at such place in the Counties of Grayson or Collin, State of Texas, as shall be designated in the notice of the meeting. The meeting shall be for the purpose of electing directors, receiving reports covering the previous fiscal year and transacting such other business as may come before the meeting.

(2) If the election of directors shall not be held on the day designated herein for any annual meeting, or at any adjournment thereof, the board of directors shall cause the election to be held at a special meeting of the members as soon thereafter as conveniently may be arranged. Failure to hold the annual meeting at the designated time shall not work a forfeiture or dissolution of the Cooperative.

Section 2.2 Special Meetings

Special meetings of the members may be called by the president, by at least three (3) directors or upon a written request signed by at least ten percent (10%) of all members and it shall thereupon be the duty of the Secretary to cause notice of such meeting to be given as hereinafter provided. A special meeting of the members may be held at any

place within the County of Grayson in the State of Texas specified in the notice of the special meeting.

Section 2.3 Notice of Members' Meetings

At all meetings of members, a member may vote by proxy executed in writing by the Written or printed notice stating the place, day, and hour of the meeting and, in case of a special meeting, the purpose or purposes for which the meeting is called, shall be delivered not less than ten (10) days nor more than thirty (30) days before the date of the meeting, either personally or by mail, by or at the direction of the Secretary, or by the persons calling the meeting, to each member. If mailed, such notice shall be deemed to be delivered when deposited in the United States mail, addressed to the member at his address as it appears on the records of the Cooperative, with postage thereon prepaid. The failure of any member to receive notice of an annual or special meeting of the members shall not invalidate any action which may be taken by the members at any such meeting.

Section 2.4 Quorum

(1) Except as provided in subsection (2) of this Section 2.4, two per centum (2%) of the total number of all members of the Cooperative present in person shall constitute a quorum for the transaction of business at all meetings of the members. If voting by mail or by proxy is authorized by the Bylaws of the Cooperative, persons voting by mail or by proxy shall be counted as present. If less than a quorum is present at meeting, a majority of the members present may adjourn the meeting from time to time without further notice.

(2) A majority of the total membership of the Cooperative shall constitute a quorum at a meeting for the purpose of considering the sale, lease, lease-sale, exchange, transfer or other disposal of all or substantially all of the Cooperative's property, for the purpose of considering the alteration, amendment or repeal of Section 1 of Article VIII of the articles of incorporation relating to sale or disposition of property, or for the purpose of amending, altering or repealing Section 2 of Article VIII of the articles of incorporation. Provided, however, this quorum requirement shall not apply with respect to the authorization of transactions described in paragraph (c) of Section 1 of Article VIII of the articles of incorporation.

Section 2.5 Voting

Each member shall be entitled to one (1) vote and no more upon each matter submitted to a vote at a meeting of the members. At all meetings of the members at which a quorum is present all questions shall be decided by a vote of a majority of the members voting thereon in person or by proxy, except as provided by law, the articles of incorporation of the Cooperative or these bylaws. If a husband and wife hold a joint membership, they shall jointly be entitled to one (1) vote and no more upon each matter submitted to a vote at a meeting of the members.

Section 2.6 Proxy Voting

At all meetings of members, a member may vote by proxy executed in writing by the member. Such proxy shall be filed with the Secretary before the time the meeting is scheduled to commence.

No proxy shall vote at any meeting of the members unless it shall designate the particular meeting at which it is to vote, and no proxy shall be voted at any meeting other than the one so designated or any adjournment of such meeting. No person shall vote as proxy for more than three (3) members at any meeting of the members except for the purpose of casting a vote upon the question of amending the articles of incorporation of the presence of a member at a meeting of the members shall revoke a proxy theretofore executed by him and such member shall be entitled to vote at such meeting in the same manner and with the same effect as if he had not executed a proxy.

Section 2.7 Order of Business

The order of business to be considered at a meeting of the members shall be as set forth in the notice of the meeting unless otherwise determined by the members at the meeting. Usually, the order of business at the annual meeting of the members, and so far as possible at other meetings of the members, is as follows:

Call of the roll.

Reading of the notice of the meeting and proof of the due publication of mailing thereof, or the waiver or waivers of notice of the meetings, as the case may be.

Reading of unapproved minutes of previous meetings of the members and the taking of necessary action thereon.

Presentation and consideration of, reports of officers, directors, and committees.

Election of directors.

Unfinished business.

New business.

Adjournments.

Section 2.8 Removal of Directors and Officers

Any member may bring charges against an officer or director by filing them in writing with the Secretary, together with a petition signed by ten per centum (10%) of the members, requesting the removal of the officer or director in question. The removal shall be voted upon at the next regular or special meeting of the members and any vacancy created by such removal may be filled by the members at such meeting. The director or officer against whom such charges have been brought shall be informed in writing of the charges previous to the meeting and shall have an opportunity at the meeting to be heard in person or by counsel and the person or persons bringing the charges against him shall have the same opportunity.

Article 3 - Directors

Section 3.1 Number of Directors and General Powers

The business and affairs of the Cooperative shall be managed by a board of five (5) directors which shall exercise all of the powers of the Cooperative excepting only such powers as are by law or by the articles of incorporation of the Cooperative, or by these bylaws conferred upon or reserved to the members.

Section 3.2 Director Districts

The territory served by the Cooperative shall be divided into five (5) director districts.

The districts and the numbers of directors who shall represent each district are described as follows:

District	Territory	Number of Director
1	Northeastern portion of Grayson County, including Dennison, Bells and Whitewright	1
2	Western portion of Grayson County, including Whitesboro, Gordonville, Howe and the Big Arm of Lake Texoma	1
3	Central and Southwestern portion of Grayson County, including Sherman, Tioga and Van Alstyne	1
4	Northwestern portion of Collin County including Celina, Weston, Anna and Blue Ridge.	1
5	Central and South portions of Collin County, including McKinney, Allen, Lucas and Parker	1

The board of directors may alter the boundaries of director districts from time to time. The Cooperative shall maintain and make available to members for their inspection a map more particularly describing the director districts.

Section 3.3 Term of Office

Directors shall be so nominated and elected that one director from or with respect to each of the directorate districts numbers 3 and 4 shall be elected for three-year terms at an annual meeting; one director from or with respect to each of the director districts numbers 2 and 5 shall be elected for three-year terms at the next succeeding annual member meeting; and one director from or with respect to directorate district number 1 shall be elected for three year terms at the next succeeding annual member meeting, and so forth. Upon their election, directors shall, subject to the provisions of these bylaws with respect to the removal of directors, serve until the annual meeting of the members of the year in which their terms expire or until their successors shall have been elected and shall have qualified.

If for any reason, an election of directors shall not be held at an annual meeting of the members duly fixed and called pursuant to these bylaws, such election may be held at an adjournment of this meeting of the members. Failure of an election for a given year shall allow the incumbents whose directorships would have been voted on to hold over only until the next member meeting at which a quorum is present.

Section 3.4 Qualifications

To become or remain a director, a person must meet the following qualifications:
 (1) Be an individual member of the cooperative for at least 12 months, maintaining a primary residence in the district the director represents, and purchasing electric energy from the cooperative at that residence;
 (2) Not be employed by or have a material financial interest in a competing enterprise or business that sells electric energy or a supplier, contractor, consultant or any other entity with which the cooperative does a substantial amount of business;

- (3) Not be employed by the cooperative and not have been employed by the cooperative for a period of two years before becoming a director;
- (4) Not have been convicted of any criminal offense involving dishonesty or breach of trust;
- (5) Not have a final judgment entered against the director in a civil action on the grounds of fraud, deceit or misrepresentation;
- (6) Not have a payment due the cooperative that is more than 90 days delinquent;
- (7) Not be the incumbent of or candidate for an elective public office in connection with which a salary is paid, other than members of the School Board or County Commissioner's Court; and
- (8) When membership is held jointly by the husband and wife, either one, but not both, may be elected a director; provided, however, that neither one shall be eligible to become or remain a director or hold a position in the cooperative unless both shall meet the qualifications hereinbefore set forth.

Nothing in this Section shall, or shall be construed to, affect the validity of any action taken at any meeting of the Board of Directors.

Section 3.5 Nominations

- (1) It shall be the duty of the Board of Directors to appoint, not less than thirty (30) days nor more than ninety (90) days before the date of a meeting of the members at which directors are to be elected, a nominating committee consisting of not less than five (5) nor more than eleven (11) members who shall be so elected so as to give equitable representation on the committee to the geographical areas served or to be served by the Cooperative. No officer or member of the Board of Directors shall be appointed a member of such committee. The committee shall nominate one or more (as the judgment of the committee may direct) members as nominees for directors for each director to be elected at the annual meeting, and after such selection or nomination, shall post a list of said nominees in the principal office of the Cooperative at least thirty (30) days before the meeting of members at which directors are to be elected.
- (2) Any fifteen (15) or more members may nominate a qualified person to serve as director by written petition bearing their signatures delivered to the secretary not less than twenty-five (25) days prior to the meeting of members at which directors are to be elected. The secretary shall post a copy of the petition at the same place where the committee nominations are posted, not less than twenty (20) days prior to said meeting. The Secretary shall mail with the notice of the meeting, or separately, but at least ten (10) days prior to the meeting, a statement of the number of directors to be elected and showing all nominations made.
- (3) The members may, at any meeting of members at which a director or directors shall be removed, may also nominate a successor or successors from the floor of the meeting.
- (4) Notwithstanding anything in this section, failure to comply with any of the provisions of this section shall not affect the validity of any election of directors.

Section 3.6 Vacancies

Subject to the provisions of these bylaws with respect to the removal of directors,

vacancies occurring in the board of directors shall be filled by a majority vote of the remaining directors and directors thus elected shall serve until the next annual meeting of the members or until their successors shall have been elected and shall have qualified.

Section 3.7 Compensation

Board members shall not receive any salary for their services as such except that Board members of the Cooperative may, by resolution, authorize the Cooperative to pay certain fringe benefits for Cooperative Board members, including, but not limited to, business travel insurance, 24-hour accident insurance premiums, medical insurance premiums, and other similar fringe benefits. In addition, Board members of the Cooperative may, by resolution, authorize a fixed sum for each day or portion thereof spent on Cooperative business, such as attendance at meetings, conferences, training programs, performing committee assignments and other similar efforts related to Cooperative business when such attendance is authorized by the Board. If so authorized, Board members also may be reimbursed for expenses actually and necessarily incurred in carrying out such Cooperative business or be granted a reasonable allowance by the Board in lieu of detailed accounting for some of these expenses. No Board member shall receive compensation for serving the Cooperative in any other capacity, nor shall any close relative of a Board member receive compensation for serving the Cooperative, unless the payment and amount of such compensation shall be specifically authorized by a vote of the Board.

Section 3.8 Rules and Regulations

The board of directors shall have power to make and adopt such rules and regulations, not inconsistent with law, the articles of incorporation of the Cooperative or these bylaws, as it may deem advisable for the management, administration and regulation of the business and affairs of the Cooperative.

Section 3.9 Accounting System and Reports

The board of directors shall cause to be established and maintained a complete accounting system which, among other things, subject to applicable laws and rules and regulations of any regulatory body, shall conform to such accounting systems as may from time to time be designated by the administrator of the Rural Electrification Administration of the United States of America. All accounts of the Cooperative shall be examined by a committee of the board of directors which shall render reports to the board of directors at least four times a year at regular meetings of the board of directors. The board of directors shall also after the close of each fiscal year cause to be made a full and complete audit of the accounts, books, and financial condition of the Cooperative as of the end of such fiscal year. Such audit reports shall be submitted to the members at the following annual meeting.

Article 4 - Meetings of Directors

Section 4.1 Regular Meetings

A regular meeting of the board of directors shall be held without notice, other than this bylaw, immediately after and at the same place as the annual meetings of the

members. A regular meeting of the board of directors shall also be held monthly at such time and place in Grayson County, Texas, as the board of directors may provide by resolution. Such regular monthly meetings may be held without notice other than such resolution fixing the time and place thereof.

Section 4.2 Special Meetings

Special meetings of the board of directors may be called by the President or any three (3) directors. The person or persons authorized to call special meetings of the board of directors may fix the time and place (which shall be in Grayson County, Texas), for the holding of any special meeting of the board of directors called by them.

Section 4.3 Notice

Notice of the time, place and purpose of any special meeting of the board of directors shall be given at least five (5) days previous thereto, by written notice, delivered personally or mailed, to each director at his last known address. If mailed, such notice shall be deemed to be delivered when deposited in the United States mail so addressed with postage prepaid. The attendance of a director at any meeting shall constitute a waiver of notice of such meeting, except in case a director shall attend a meeting for the express purpose of objecting to the transaction of any business because the meeting shall not have been lawfully called or convened.

Section 4.4 Quorum

A majority of the board of directors will constitute a quorum for the transaction of business at any meeting of the board of directors, provided, that if less than a majority of the directors is present at said meeting, a majority of the directors present may adjourn the meeting from time to time without further notice.

Section 4.5 Manner of Acting

The act of the majority of the directors present at a meeting at which a quorum is present shall be the act of the board of directors.

Article 5 - Officers

Section 5.1 Number

The officers of the Cooperative shall be a President, Vice-President, Secretary, Treasurer, and such other officers as may be determined by the board of directors from time to time. The offices of Secretary and of Treasurer may be held by the same person.

Section 5.2 Election and Term of Office

The officers shall be elected, by ballot, annually by and from the board of directors at the first meeting of the board of directors held after each annual meeting of the members. If the election of officers shall not be held at such meeting, such election shall be held as soon thereafter as conveniently may be. Each officer shall hold office until the first meeting of the board of directors following the next succeeding annual meeting of the members or until his successor shall have qualified, subject to the provisions of these bylaws with the respect to the removal of officers.

Section 5.3 Removal

Any officer or agent elected or appointed by the board of directors may be removed by the board of directors whenever in its judgment the best interest of the Cooperative will be served thereby.

Section 5.4. Vacancies

Except as otherwise provided in these bylaws, a vacancy in any office may be filled by the board of directors for the unexpired portion of the term.

Section 5.5 President

The President shall preside at all meetings of the members and of the board of directors; shall sign, with the Secretary, certificates of membership the issue of which shall have been authorized by resolution of the board of directors, and may sign any deeds, mortgages, deeds of trust, notes, bonds, contracts, or other instruments authorized by the board of directors to be executed, except instruments that the board of directors authorizes to be signed by some other officer or agent of the Cooperative, or shall be required by law to be otherwise signed or executed; and in general shall perform all duties incident to the office of president and such other duties as may be prescribed by the board of directors from time to time.

Section 5.6 Vice-President

In the absence of the President, or in the event of his inability or refusal to act, the vice-president, shall perform the duties of the President, and when acting, shall have all powers of and be subject to all the restrictions upon the President and shall perform such other duties as from time to time may be assigned to him by the board of directors.

Section 5.7 Secretary

The Secretary shall keep the minutes of the meetings of members and the board of directors in one or more books provided for that purpose; see that all notices are duly given in accordance with these bylaws or as required by law; be custodian of the corporate records and of the seal of the Cooperative and see that the seal of the Cooperative is affixed to all certificates of membership prior to the issue thereof and to all documents, the execution of which on behalf of the Cooperative under its seal is duly authorized in accordance with the provisions of these bylaws; keep a register of the post office address of each member which shall be furnished to the Secretary by such member; sign with the President certificates of membership, the issue of which shall have been authorized by resolution of the board of directors; have general charge of the books of the Cooperative in which a record of the members is kept; keep on file at all times a complete copy of the bylaws of the Cooperative containing all amendments thereto, which copy shall always be open to the inspection of any member, and at the expense of the Cooperative forward a copy of the bylaws and of all amendments thereto to each member; and in general perform all duties incident to the office of Secretary and such other duties as from time to time may be assigned to him by the board of directors.

Section 5.8 Treasurer

The Treasurer shall have charge and custody of and be responsible for all funds and securities of the Cooperative; receive and give receipts for moneys due and payable to the Cooperative from any source whatsoever, and deposit all such moneys in the name of the Cooperative in such bank or banks as shall be selected in accordance with the provisions of these bylaws; and in general perform all the duties incident to the office of Treasurer and such other duties as from time to time may be assigned to him by the board of directors.

Section 5.9 Manager

The board of directors may appoint a manager who may be, but who shall not be required to be, a member of the Cooperative. The manager shall perform such duties as the board of directors may from time to time require of him and shall have such authority as the board of directors may from time to time vest in him.

Section 5.10 Insurance

The board of directors shall obtain insurance covering theft of Cooperative property including embezzlement by officers and employees of the Cooperative. The board of directors in its discretion may also require any officer, agent, or employee of the Cooperative to give bond in such amount and with such surety, as it shall determine.

Section 5.11 Reports

The officers of the Cooperative shall submit at each annual meeting of the members reports covering the business of the Cooperative for the previous fiscal year and showing the condition of the Cooperative at the close of such fiscal year.

Article 6 - Contracts, Checks and Deposits

Section 6.1 Contracts

Except as otherwise provided in these bylaws, the board of directors may authorize any officer or officers, agent or agents, to enter into any contract or execute and deliver any instrument in the name and on behalf of the Cooperative, and such authority may be general or confined to specific instances.

Section 6.2 Checks, Drafts, etc.

All checks, drafts or other orders for the payment of money, and all notes, bonds or other evidence of indebtedness issued in the name of the Cooperative shall be signed by such officer or officers, agent or agents, employee or employees of the Cooperative and in such manner as shall from time to time be determined by resolution of the board of directors.

Section 6.3 Deposits.

All funds of the Cooperative shall be deposited from time to time to the credit of the Cooperative in such bank or banks as the board of directors may select.

Article 7 - Membership Certificates

Section 7.1 Certificates of Membership

Membership in the Cooperative shall be evidenced by a certificate of membership which shall be in such form and shall contain such provisions as shall be determined by the board of directors not contrary to, or inconsistent with, the articles of incorporation of the Cooperative bylaws. Such certificates shall be signed by the President and by the Secretary of the Cooperative and the corporate seal shall be affixed thereto.

Section 7.2 Issue of Membership Certificates

No membership certificates shall be issued for less than the membership fee fixed in these bylaws, nor until such membership fee has been fully paid for in cash and such payment has been deposited with the Treasurer.

Section 7.3. Lost Certificates

In case of a lost, destroyed, or mutilated certificate, a new certificate may be issued upon such terms and indemnity to the Cooperative as the board of directors may prescribe.

Article 8 - Non-Profit Organization

Section 8.1 Interest or Dividends on Capital Prohibited

The Cooperative shall at all times be operated on a cooperative nonprofit basis for the mutual benefit of its patrons. No interest or dividends shall be paid or payable by the Cooperative on any capital furnished by its patrons.

Section 8.2 Patronage Capital in Connection with Furnishing Electric Energy

(1) In the furnishing of electric energy, the Cooperative's operations shall be so conducted that all patrons, members, and non-members alike, will through their patronage furnish capital for the Cooperative. In order to induce patronage and to assure that the Cooperative will operate on a non-profit basis the Cooperative is obligated to account on a patronage basis to all its patrons, members and non-members alike, for all amounts received and receivable from the furnishing of electric energy in excess of operating costs and expenses properly chargeable against the furnishing of electric energy. All such amounts in excess of operating costs and expenses at the moment of receipt by the Cooperative are received with the understanding that they are furnished by the patrons, members, and non-members alike, as capital. The Cooperative is obligated to pay by credits to a capital account for each patron all such amounts in excess of operating costs and expenses. The books and records of the Cooperative shall be set up and kept in such a manner that at the end of each fiscal year the amount of capital, if any, so furnished by each patron is clearly reflected and credited in an appropriate record to the capital account of each patron. All such amounts credited to the capital account of any patron shall have the same status as though they had been paid to the patron in cash in pursuance of a legal obligation to do so and the patron had then furnished the Cooperative corresponding amounts for capital.

(2) All other amounts received by the Cooperative from its operations in excess of costs and expenses shall, insofar as permitted by law, be (a) used to offset any losses incurred during the current or any prior year and (b) to the extent not needed for that purpose, allocated to its patrons on a patronage basis and any amount so allocated

shall be included as a part of the capital credited to the accounts of the patrons, as herein provided.

Section 8.3 Patronage Capital Payments to Members

In the event of dissolution or liquidation of the Cooperative, after all outstanding indebtedness of the Cooperative shall have been paid, outstanding capital credits shall be retired without priority on a pro rata basis before any payments are made on account of property rights of members. If, at any time prior to dissolution or liquidation, the board of directors shall determine that the financial condition of the Cooperative will not be impaired thereby, the capital then credited to patrons' accounts may be retired in full or in part. In no event, however, shall any capital be retired if such retirement would cause the Cooperative to be in violation of any mortgage or loan agreement.

Section 8.4 Assignment of Patronage Capital

Capital credited to the account of each patron shall be assignable only on the books of the Cooperative pursuant to written instruction from the assignor and only to successors in interest or successors in occupancy in all or a part of such patron's premises served by the Cooperative unless the board of directors, acting under policies of general application, shall determine otherwise. In the event that a non-member patron shall elect to become a member of the Cooperative, the capital credited to the account of such non-member patron may be applied by the Cooperative toward the payment of a membership fee on behalf of such non-member patron.

Section 8.5. Payment to Estates

Notwithstanding any other provision of these bylaws, the board of directors, at its discretion, shall have the power at any time upon the death of any patron, if the legal representative of his estate shall request in writing that the capital credited to any such patron be retired prior to the time such capital would otherwise be retired under the provisions of these bylaws, to retire capital credited to any such patron immediately upon such terms and conditions as the board of directors, acting under policies of general application, and the legal representatives of such patron's estate shall agree upon; provided, however, that the financial condition of the Cooperative will not be impaired thereby.

Section 8.6 Classification of Consumers for Capital Credit Purposes

Notwithstanding anything in this Article VIII, the manner and method of allocating capital credits shall be determined by the Cooperative in the discretion of its board of directors. For the purposes of determining capital credit allocation, Members may be divided into such classifications as may be established by the Board of Directors from time to time. Such classifications may be used for the purpose of determining margins to be allocated as capital credits. The margins for a classification shall be determined based upon the revenue received, and expenses associated with each classification.

Section 8.7. Contractual Arrangements

The patrons of the Cooperative, by dealing with the Cooperative, acknowledge that the terms and provisions of the articles of incorporation and bylaws shall constitute

and be a contract between the Cooperative and each patron, and both the Cooperative and the patron are bound by such contract, as fully as though each patron had individually signed a separate instrument containing such terms and provisions.

Article 9 - Waiver of Notice

Any member or director may waive, in writing any notice of meetings required to be given by these bylaws.

Article 10 - Disposition of Property

Section 10.1 Disposition of Property

(1) Except as provided in paragraph (b) and paragraph (c) of this Section 10.1, the board of directors may not sell, lease, lease-sell, exchange, transfer or otherwise dispose of all or substantially all of the Cooperative's property nor may the board authorize any such transaction unless such sale, lease, lease-sale, exchange, transfer or other disposition is first authorized at a meeting of the members thereof by the affirmative vote of not less than a majority of all of the members of the Cooperative and unless the notice of such proposed sale, lease, lease-sale, exchange, transfer or other disposition shall have been contained in the notice of the meeting.

(2) The board of directors, without authorization by the members thereof, shall have full power and authority to borrow monies from any source and to authorize the execution and delivery of a mortgage or mortgages or a deed or deeds of trust upon, or the pledging or encumbering of, any or all of the Cooperative's property and assets, whether acquired or to be acquired, as well as the revenues and income there from, all upon such terms and conditions as the board shall determine, to secure any indebtedness of the Cooperative.

(3) The board of directors may, upon the authorization of a majority of those members of the Cooperative present at a meeting of the members thereof, sell, lease, or otherwise dispose of all or any portion of its property to another corporation doing business in this State pursuant to the Act under which this Cooperative is incorporated.

Article 11 - Fiscal Year

The fiscal year of the Cooperative shall begin on the first day of January of each year and end on the thirty-first day of December of the same year.

Article 12 - Seal

The Corporate seal of the Cooperative shall be in the form of a circle and shall have inscribed thereon the name of the Cooperative and the words "Corporate Seal, Texas."

Article 13 - Changes to the Bylaws

These bylaws may be altered, amended or repealed by not less than the affirmative vote of two-thirds (2/3) of all the Board of Directors at any regular or special meeting.

Article 14 - Access to Cooperative Books and Records

Section 14.1 Request to Inspect Books and Records

A Member may request to examine the Cooperative's Books and Records by making a request in writing on such form as the Cooperative has promulgated for that purpose

specifying the particular Books and Records desired to be examined and providing all of the information required. Within 10 business days, the Cooperative shall respond to the request.

Section 14.2 Inspection Only for A Proper Purpose

The inspection and copying of Books and Records must be for a Proper Purpose. Any request that does not adequately specify a Proper Purpose may be denied or returned to the requesting Member with comments or instructions, or granted only in part. The Cooperative shall have the right to deny any request based on evidence that such request is not for a Proper Purpose, as may be determined in the Cooperative's reasonable discretion.

Section 14.3 Right to Inspect

Upon proper request, and subject to the provisions of subsections 14.7 and 14.8, the Cooperative will allow the requesting member to inspect the requested Books and Records by viewing them at the Cooperative's headquarters or other location where the Books and Records may be kept.

Section 14.4 Copying of Books and Records

A Member who has inspected Books and Records may request that the Cooperative copy all or any portion of the Books and Records that the requesting Member has inspected. Subject to the provisions of subsections 14.7 and 14.8, the Cooperative will make a copy of such Books and Records for Member within a reasonable time at the Member's sole cost and expense. All copies shall be provided on the condition that the requesting Member use the Books and Records only for a Proper Purpose.

Section 14.5 Definitions

In this Article, the following terms shall have the following meanings:

(i) "Books and Records" means:

1. Articles of Incorporation or Certificates of Formation and all amendments and restatements thereof;
2. Bylaws and all amendments and restatements thereof;
3. Resolutions adopted by the Cooperative board relating to the characteristics, qualifications, limitations, obligations, rights or classifications of Members;
4. Minutes of all meetings of Members and records of all actions approved by the Members in the past three (3) years;
5. Written communications to Members as a whole within the past three (3) years, including financial statements furnished on request in the past three (3) years;
6. Names and business or home addresses of current directors and officers;
7. Accounting records directly related to the Proper Purpose articulated by the Member;
8. The most recent annual report delivered to the Secretary of State; and
9. Membership lists, subject to the provisions of Section 14.7;

10. Minutes of Board Meetings, subject to the provisions of Section 14.8.

(ii) “Proper Purpose” means:

1. reasonably related and germane to a person’s interest as a Member;
2. proper, lawful and in good faith;
3. not adverse, detrimental or hostile to the Cooperative;
4. not to be used to gratify curiosity or to engage in speculation;
5. not to be used to harass, embarrass or annoy the Cooperative;
6. not to be used to aid a competitor; and
7. not to be used for any commercial purpose.

Section 14.6 Inspection by Members Only

Notwithstanding any provision herein to the contrary, the Cooperative shall not be required to make its Books and Records available to members of the general public who are not Members of the Cooperative.

Section 14.7 Membership Lists

The membership list may be inspected by a requesting Member only for the purpose of communicating with other Members for a Proper Purpose. If, the Cooperative determines that the requesting Member’s inspection of the Membership List is for a Proper Purpose, the Cooperative shall have the option of either (1) providing the membership list to the requesting Member on the condition that it may be used only for a Proper Purpose or (2) offering to disseminate the requesting Member’s communications for a Proper Purpose to the Members of the Cooperative. If this offer is accepted by the requesting Member, the Cooperative shall disseminate the requesting Member’s communications for a Proper Purpose to the Members of the Cooperative on behalf of the requesting Member, and at the requesting Member’s sole cost and expense.

Section 14.8 Board Minutes

In addition to the requirements of Sections 14.1 and 14.2, Member’s request shall:

- (i) describe with reasonable particularity the purpose and the excerpts the Member wants to inspect; and
- (ii) seek only excerpts that are directly connected to the Member’s purpose.

Section 14.9 Exceptions to Disclosure

Notwithstanding any other provisions in this Article XIV, the Cooperative shall have the right to redact or otherwise deny access to certain information, including but not limited to the following:

- (a) information made confidential by law;
- (b) social security numbers;
- (c) information in a personnel file, the disclosure of which would constitute an invasion of personal privacy;
- (d) information relating to civil or criminal litigation to which the state or a political subdivision is or may be a party as a consequence of

- of their position;
- (e) information relating to pending or threatened litigation involving a governmental body or an officer or employee;
- (f) information that, if released, would give an advantage to a competitor or bidder;
- (g) the location of real or personal property for utility purposes before the project is publicly announced and the appraisals or purchase prices of real or personal property for a public purpose before contracts for the property are formally awarded;
- (h) trade secrets obtained from a person and privileged or confidential by statute or judicial decision, and commercial or financial information, the disclosure of which would cause substantial competitive harm;
- (i) competitive matters, including but not limited to commercial information, which would, if disclosed, give an advantage to competitors or prospective competitors;
- (j) credit card, debit card, charge card and access device numbers; and
- (k) email addresses.

Your Employees

Since 1937, our mission at Grayson-Collin Electric Cooperative, Inc. has been to provide our members with the very best possible service at the least possible cost. In the early days, people were happy to have any kind of service at all. Today; however, it seems that electricity has become a necessity, rather than a luxury. So, our mission is even more important as time passes. At your electric cooperative, we believe that there are many factors that contribute to our ability to accomplish this mission; with the key factor being employees who are courteous and well trained.

It is also a good idea to check local, county, state and national entities for any ordinances and codes that need to be followed. The National Electric Safety Code is recognized by most governing authorities as minimum safety standards, but some cities and counties have chosen to supplement this good information.



Grayson-Collin Electric Cooperative, Inc. is proud of its employees, who have become like a family as they work together to serve your families. They take pride in their chosen careers. In 2008, this group reached several milestones while striving to provide you with the very best possible service at the least possible cost. Early in the year, they completed the process of becoming accredited through the Rural Electric Safety Accreditation Program (RESAP) for a second term. This means that you are a Member of one of the very safest electric cooperatives in America. Only about seventeen percent of the electric cooperatives have worked hard enough to achieve RESAP recognition.



In 2008, your employees reached another milestone by working more than 1,000,000 man-hours without a lost time accident. And at year's end, we will have worked 6 full years without a "Lost Time" accident. We are very proud of our family of employees.

Many of our employees have worked at Grayson-Collin Electric Cooperative, Inc. for their entire careers. Of the ninety employees listed below, one half have worked at the Cooperative

for more than five years. This tenured and experienced group of employees has worked for an average 17 years at Grayson-Collin Electric Cooperative, Inc. This not only signifies their dedication to meeting and serving your needs, but it also means that they have achieved a level of proficiency that enables them to teach a new generation of employees the meaning of providing the very best possible service at the least possible cost. The remaining one half of our employees have been hired since 2000, when we began an unprecedented growth period at the Cooperative. This younger generation of employees brings a lot to the table; as well. They have an eagerness to learn; and they also let us know that things don't have to be done a certain way just because that's the way it's always been.



We are proud of your employees and know that they are dedicated to providing you with the very best possible service at the least possible cost.



connecting you and your world

Your Grayson-Collin Electric Cooperative Employees



Brad Abercrombie – Groundman – March 2008
 Dale Baggett – Working Foreman – February 2004
 Barbara Beard – Accounting Clerk – November 1975
 Greg Beaty – 3rd Class Serviceman – August 2001
 Judy Blair – Member Services Representative – April 1980
 Jacqueline Bowling – Member Services Representative – May 2000
 Karen Bryant – Workorder Clerk – September 2001
 John Bryn – Drafting/CAD Operator – January 2001
 Tracy Chandler – Manager of HR/Executive Assistant – August 2002
 Billy Mack Clark – Service SUPV/Foreman/Staking Technician – April 1971
 Jeramie Cox – 3rd Class Lineman – June 2002



Travis Croft – OH 1st Class Lineman – August 2000
 Devin Cross – Groundman – May 2007
 Kevin Crosson – Part Time College Intern – July 2008
 Lisa Day – Member Service Representative – July 2001
 Gerald Douglass – Warehouse/Material Handler – November 1989
 Kenny Drake – 1st Class Serviceman – March 1998
 Joe Everheart – Accounting Clerk – May 2004



Dennis Ferguson – Manager of Overhead Construction – April 1977
 Gayle Flanery – Manager of Billing – March 1975
 Kimberly Frey – Dispatcher – July 2006
 Christina Grace – Dispatcher – September 2007
 Connie Hamilton – Member Services Representative – February 2004
 Jim Hammack – Meter Technician – October 1973
 Andy Hammer – 3rd Class Serviceman – February 2004
 Wanda Hayes – Member Services Representative – September 1980
 Rikki Hemel – Dispatcher – February 2005



Joy Horn – Member Services Representative – August 2007
 James Henderson – 1st Class Serviceman – May 1987
 Jason Holcomb – OH 3rd Class Lineman – April 1999
 Mitch Hull – OH 1st Class Lineman – December 1995
 Chad Hunter – Meter Technician – November 2005
 David Jasso – 2nd Class Serviceman – November 2006
 Ernesto Jasso – 2nd Class Serviceman – March 2006
 Brenda Jenkins – Manager of Member Services – June 1989
 Sara Jenkins – General Clerk – December 2003
 Shonna Jenkins – Cashier 1 – March 2006
 Michael Johnson – 2nd Class Serviceman – June 2002
 Dustin Jones – Groundman – May 2008

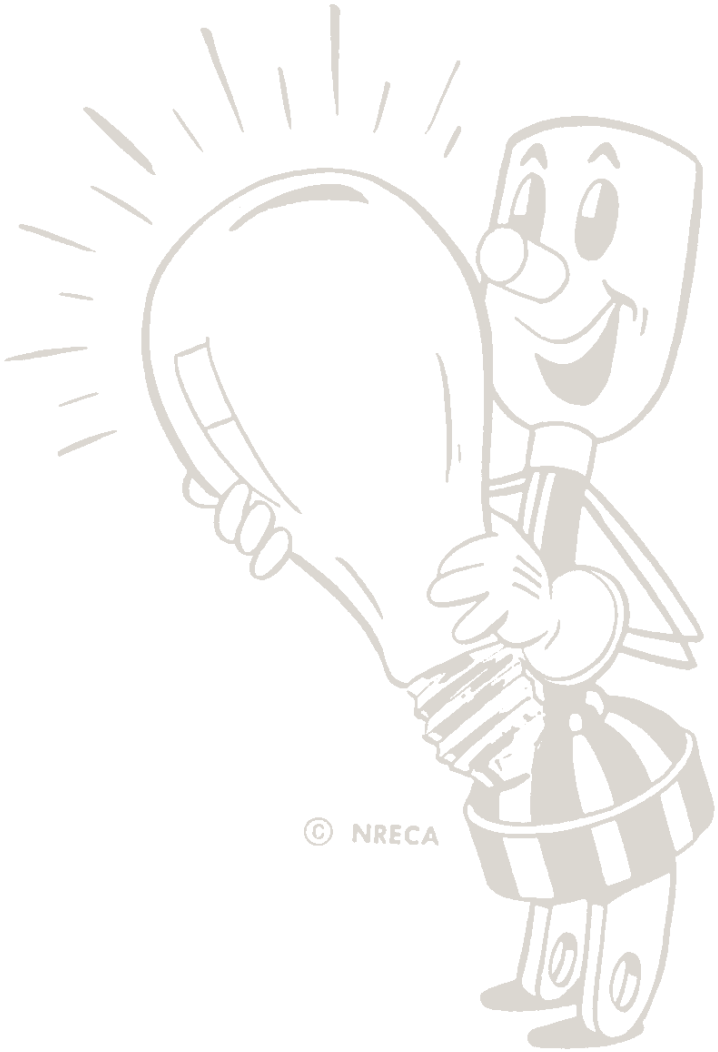


Marty Jones – Working Foreman – February 2000
 Mike Kee – Groundman/Meter Reader Collector – September 1989
 Jordan Kerr – Mechanic Assistant – June 2004
 Jeff Lansford – Service SUPV/Foreman/Staking Technician – December 1972
 Michael Lauer – Manager of Economic Development – January 2004
 Jeff Long – 2nd Class Serviceman – August 2000
 John Martin – Groundman/Meter Read Collector – September 2002
 Scott Matherly – Groundman/Locator – November 2003
 Kenneth Neasbitt – Groundman/Meter Read Collector – April 2007
 Michael Mitchell – Meter Reader/Collector – April 2006
 Russell McAdoo – 3rd Class Lineman – October 2005
 Mark McClane – Staking Engineer – December 1981

(Employee Directory cont.)



David McGinnis – General Manager/CEO – August 1994
Amy McKay – Member Services Billing Representative – August 2004
Walter McKay – Mechanic – December 2005
Jimmy Moreland – URD 3rd Class Lineman – July 2003
Tommy Nylec – Electrical Engineer – October 2003
Chris Offill – CFO of GCEC Telecom – June 2002
Marsha Parish – Senior Billing Representative – July 1981
Terry Perry – Cashier 1 – December 1999
Rolinda Powell – Member Services Representative – August 2006
Bob Read – Work Order Clerk – August 2001
Eddy Reece – OH 1st Class Lineman – August 2005
Jason Reedy – OH 1st Class Lineman – February 2004
Stanley Reynolds – Dispatcher – January 2005
Mike Rolandt – CFO – July 1999
Richard Rollins – Meter Reader Supervisor – November 1982
John Seaver – Engineering Aide – September 2002
Johnny Shelby – Serviceman/Lineman – September 2000
Keith Simco – Working Foreman – July 1991
Jeff Smith – Manager of Information & Technology – April 2005
Jason Sprowl – Working Foreman – September 2002
Bruce Stevens – Manager of Maintenance & Operations – January 1981
John Stracener – OH 1st Class Lineman – December 1996
Nathan Tillett – OH 3rd Class Lineman – July 2004
Robin Tillett – Service SUPV/Staking Engineer – September 1993
Buffy Todd – Member Services Representative – April 2005
Randy Tolleson – 1st Class Serviceman – June 1991
Charles Vera – 3rd Class Lineman – March 2004
Stacy Wagoner – 1st Class Serviceman – March 1995
Randy Waldrip – Elect/Substation Technician – July 2004
Robert Waldrip – Assistant Manager/COO – March 1970
Tommy Waldrip – Service Supervisor/Foreman/Staking – July 1979
Michael Walker – Goundman/Line Locator – August 2001
Jessica Weaver – Member Services Representative – August 2008
Terry Weeks – Drafting/CAD Operator – August 2002
Michael Weltzheimer – Safety Coordinator – March 2005
Brent Whitsell – 2nd Class Lineman – September 2007
Jacquelyn Wilhelm – General Clerk – December 2005
Connie Williams – Accounting Clerk – September 1993
Gary Wink – OH 1st Class Lineman – June 1985
Leland Winter – 1st Class Lineman – September 2001
Shawn Wright – 1st Class Lineman – January 1996
Doug Yates – Manager of Underground Construction – August 1977
Joe Young – Working Foreman – November 1967



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